

Technical Journal

TITLE:

Volvo Cars App Android, no climate setting button

REF NO: TJ 36455.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2022-12-09	STATUS DATE: 2022-12-19
FUNC GROUP: 3970	FUNC DESC: Mobile data services	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
TJ36455.jpg	0.0494 MB

DESCRIPTION:

The user interface of the Volvo Cars App has a new layout on Android devices. If a customer complains of a missing climate setting button for the heated steering wheel and/or heated front seats in the Climate view, see attachment TJ36455.jpg and follow the advice under Service.

Note! The Technical Journal is only valid for vehicles equipped with Sensus infotainment system (VCM unit) and supporting the function. VDN RT02 HEATED STEERING WHEEL Heated steering wheel and VDN NM02 HEATED FRONT SEATS Heated front seats. To find out if the vehicle support the function, use the VIN number in VIDA- Vehicle details- Variant attributes or TIE- Vehicle information- VDN.

VCM: Vehicle Connectivity Module

VIN: Vehicle Identification Number

VDN: Variant Designation Number

CSC Customer Symptom Codes

Code	Description
6L	Mobile app Volvo Cars/Heater does not start

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DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2022		-	201835-202221
225							2019-2022		-	201835-202221
234							2017-2017		-	201617-201716
235							2017-2022		-	201620-202221
238							2017-2022		-	201646-202121
246							2018-2021		-	201717-202121
256							2016-2022		-	201505-202221
536							2019-2020		-	201846-202006

SERVICE:

This issue is known and will be improved in the new user interface for Android devices--no timing available.

It is possible to set automatic start of heated steering wheel and heated seats in the climate settings in the vehicle Centre Stack Display.

See the owners manual categories for seats and steering wheel on how to activate and deactivate.

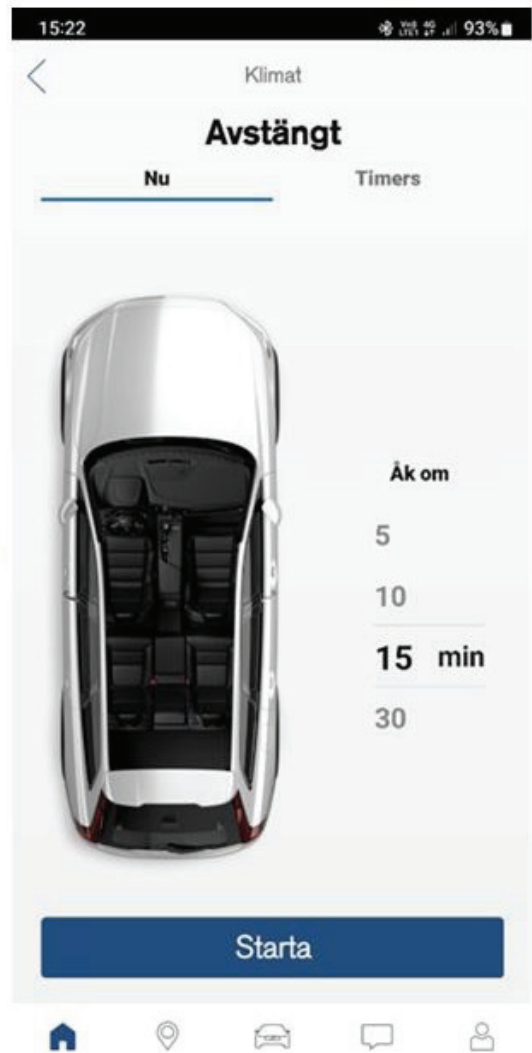
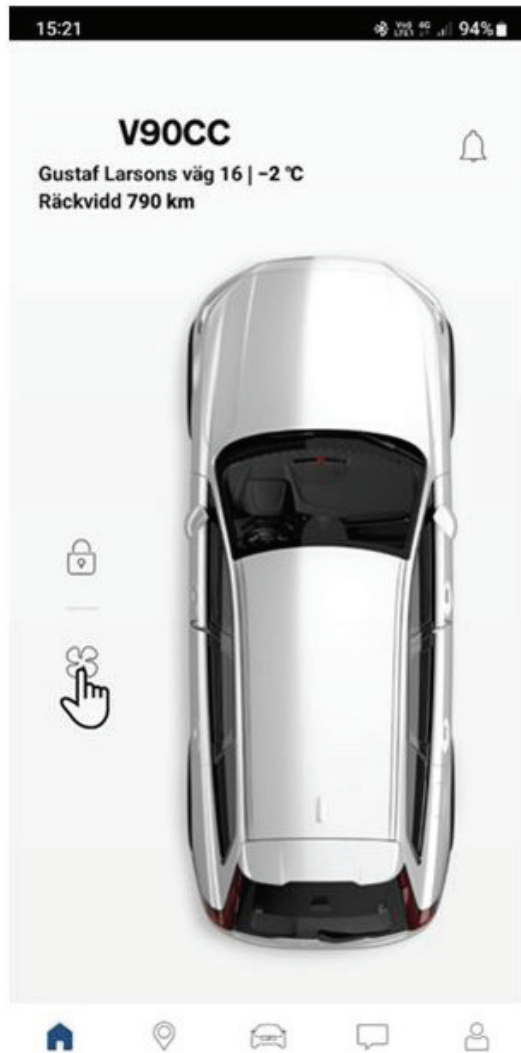
Warranty claim info:

No warranty claim is applicable for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3970.

To view TJ attachment continue to next page. This TJ has one attachment.



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