

Technical Journal

TITLE:

General radio deviations ICUP vehicles

REF NO: TJ 36374.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2022-12-06	STATUS DATE: 2022-12-19
FUNC GROUP: 3910	FUNC DESC: Radio equipment, production	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

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DESCRIPTION:

If experiencing any of the below described symptoms (mainly DAB functions), please see advice under “Service”.

Symptoms:

- Pictures and text from radio stations are shown with delay
- Pictures and text from radio stations stops updating
- At startup, radio plays different radio stations than last used
- List of radio stations and favorites is empty (DAB and FM)
- SiriusXM channel information is not updating - but playing selected station(s)

IHU = Infotainment Head Unit

DAB = Digital Audio Broadcasting

CSC Customer Symptom Codes

Code	Description
7W	Radio/Interference/FM and DAB
DP	Radio/Does not work
FE	Radio/Setting frequency (station or pre-set) does not work
HQ	Radio/Poor reception/FM and DAB

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DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202222-999952
225							2023-9999		-	202222-999952
227							2023-9999		-	202222-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202222-999952
536	ED	E400V6					2021-9999		0000001-0999999	202037-999952
536	EF	E400V2					2022-9999		0640047-9999999	202146-999952
539							2022-9999		-	202139-999952

SERVICE:

*Software improvements for symptoms described under “description” have been released under software V2.5. If an earlier software version exists, please perform a Total Upgrade in accordance with TJ 31543.

Warranty claim info:

Note that the TJ number must be stated in repair order text.

To get a warranty claim accepted for a job described in this TJ, please use following VST OP number: 36004-2

Failing Part: No part replacement accepted

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 3910.