



Preliminary Information

PIT5940B Rear View Camera Display Gridlines Dim

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Envision	2021 - 2023	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Europe, Uzbekistan, Russia, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Paraguay (West), Peru (West), Uruguay (West), Japan, Cadillac Korea (South Korea), Gm Korea Company, Thailand (ASEAN), Australia/New Zealand, Other Africa
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Additional Options (RPO)	IOS, IOT or IOU with UVB
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Condition	Some customers may complain that the gridlines on the backup camera are very dim and hard to see. They may mention that this seems to have started after they had an over the air update (OTA)
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Cause	This is due to a software anomaly.
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Correction:
Do not attempt any repairs at this time. Engineering is working on a solution. This PI will be updated or a bulletin will be released when a repair becomes available.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Time
3487618	Thin or dim grid lines on display after V160 update	0.2 Hrs.

Additional SI Keywords

grid, grid-lines, guide, guide-lines, guidelines, line lines,

Version History

Version 3	
Modified	08/26/2022 - Created on. 10/17/2022- Updated to add model year 2023 per BQM, David Lots of 12/12/2022- Removed all models except Envision per Bill Taylor- bulletin # 22-NA-250 released for all other models



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