

Model series 223: Rear Door Roller Sunblind Unable to be Actuated via MBUX

Topic number	LI82.85-P-075699
Version	1
Function group	82.85 - Navigation and Communication systems
Date	1/10/23
Validity	Model series 223
Reason for change	

Complaint

Customer states that they are unable to actuate the rear-door roller sunblinds via the MBUX settings.

Note: The roller sunblinds can still be actuated by the switch on the respective door panel

Cause

Root cause varies depending on model year

Remedy

For model year 22 and newer:

- Perform software updates of the Rear Door Control Units (N69/3 and N69/4)

For model year 21:

- There is no technical resolution

Symptoms
Body > Glazing > Window lifting mechanism/window operation > Remains stationary
Body > Glazing > Window lifting mechanism/window operation > Does not run up
Body > Glazing > Window lifting mechanism/window operation > Does not run down

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note