

Technical Service Bulletin



90 Instrument Cluster: CNG mode active or CNG inspection message is erroneously displayed

90 23 96 2067182/3 January 31, 2023. Supersedes Technical Service Bulletin Group 90 number 22-68 dated June 6, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7 e quattro	2022	All	Virtual Cockpit Gen 2+
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6, A7, S7, RS 7, A8, S8, e-tron quattro, e-tron Sportback quattro, e-tron S quattro, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2022 – 2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added MY23) Revised service (added clarification)
2	06/06/2022	Corrected display issue.
1	05/27/2022	Initial publication

Customer states:



A message regarding CNG inspection or CNG mode is displayed on the instrument cluster, despite the vehicle not being equipped with a CNG fuel system (Figure 1).

 **CNG inspection due! CNG mode not available. Please contact workshop**




 /  /  **CNG mode not available in XXX. Please contact workshop**

Figure 1. Examples of possible error messages.

The message is displayed very sporadically and is no longer displayed after an ignition cycle. Therefore, it may not be reproducible.

Technical Background

A highly sporadic startup timing issue can cause this message to be displayed erroneously.

Production Solution

Not applicable.

Service

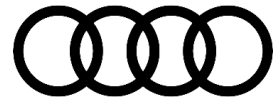
No repair is available at this time.

1. Do not perform any repairs. Repairs for this concern may be denied by warranty.
2. Instruct the customer that this condition is normal and that the complaint can be resolved by cycling the ignition.
This message may appear extremely sporadically and it is very unlikely for it to be displayed multiple times.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information



All part and service references provided in this TSB (**2067182**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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