

Technical Service Bulletin



90 Instrument Cluster: Warning "Instrument cluster: fault. Limited warning messages. Please contact workshop" B200096

90 23 98 2069331/1 January 31, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro	2019 2021 – 2023	All	Not Applicable
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, and e-tron quattro	2020 – 2023		
A8 e quattro	2021		
A7 e quattro	2021 – 2022		
RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2021 – 2023		
A3, S3, RS 3, e- tron S quattro, e- tron GT, and RS e-tron GT	2022 - 2023		

Condition

Customer states:

The following message is displayed on the instrument cluster:

"Instrument cluster: fault. Limited warning messages. Please contact workshop".

Workshop findings:

The following DTC may be stored:



DTC B200096: Control Module Faulty (symptom 10485828).

Technical Background

A hardware-related issue may cause the complaint above.

Production Solution

Optimized manufacturing process.

Service

1. Please check the production date of the instrument cluster via ODIS:
 - a. *Self-diagnosis* → *Address: 0017 System name: 0017 – Instrument cluster* → *Identification:* → *Production date:*
 - b. Please make a note in the claim comments if the production date is after 08/30/2022.
2. Replace the instrument cluster according to the instructions in the repair manual.



NOTICE

All replacement parts can be used, regardless of production date.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Instrument Cluster	01

Additional Information



All parts and service references provided in this TSB (**2069331**) are subject to change and/or removal.
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