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Audi Truth in Engineering 

Audi Elsa Newsletter

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Offboard Diagnostic Information System Service (ODIS Service) & Windows XP – End of Support

Due to Windows XP End of Life (April 8, 2014), Audi AG began optimizing and testing ODIS Service software exclusively on VAS diagnostic devices with Windows 7, 64-bit operating systems. During the transition from Windows XP to Windows 7, most existing Windows XP devices remained able to perform ODIS Service functions and accept online updates.

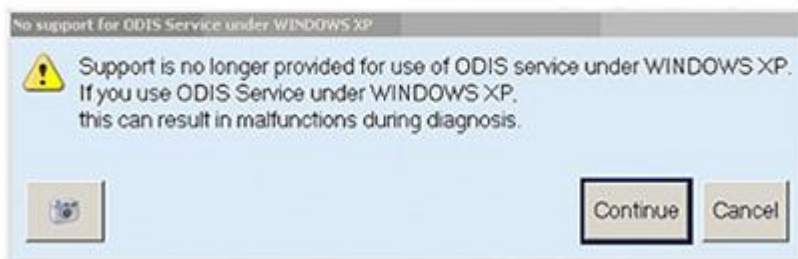
Recently however, various constraints in the Windows XP operating system prevent

improved functionality and new features developed for ODIS Service on Windows 7 from working reliably on Windows XP devices.

As a result, Audi AG will no longer support ODIS Service functions on devices with Windows XP.

IMPORTANT!

- Beginning with application **version V2.2.0 – feature number 6.0.5**, ODIS Service functions are no longer supported on devices with Windows XP.
- ODIS Service application **version 2.2.0 – feature number 6.0.5** is scheduled for online update release **on July 14th**. The successful installation and function of this update is only possible on VAS diagnostic devices with Windows 7.
- **DO NOT** attempt to install an online update identified by **feature number 6.0.5** (or higher) on devices with Windows XP! The feature number is always indicated in the download prompt.
- If the update specified above is inadvertently installed and ODIS Service is started, the following message will appear:



- To ensure that the latest versions of ODIS Service are always installed, we urge you to update all eligible diagnostic devices from Windows XP to Windows 7 immediately.

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Technical Bulletins

91 Volume of MMI system changes when vehicle is restarted (2036482/1)		
Model(s)	Year	Vehicle Specific Equipment
A6	2005–2009	Audi MMI navigation
Q7	2007–2009	Audi MMI navigation
A8	2004–2010	Audi MMI navigation
Condition: The volume of the radio, navigation announcements, or		

output of the Bluetooth telephone system changes when:

- The ignition is switched off, then switched back on.
 - The volume is muted, then unmuted.
- The MMI is switched off by a long press of the volume knob, then restarted without an ignition cycle.

All vehicles with MMI 2G/3G/3G+/MIB Navigation are affected.

Production Solution: Not applicable.

00 Oil filling procedure for W12 engines (2035581/2)

Model(s)	Year	Vehicle Specific Equipment
A8	2012-2015	6.3 FSI engine

Condition: Although the correct amount of oil was added to the engine during an oil change service, a check of the oil level shows that the oil level is not okay.

Production Solution: Not applicable.

37 Harsh downshifts when braking or harsh 1-2 upshift under acceleration (2029305/10)

Model(s)	Year	Vehicle Specific Equipment
A4, allroad, A5, A5 Cabriolet, Q5, A6, A7	2013	8-speed OBK
A8	2012-2013	8-speed OBK

Condition: Customer may report harsh downshifts while braking or harsh 1-2 upshift under acceleration.

Production Solution: New software in the TCM addresses the condition.

37 Transmission warning message in cluster (P074100 stored in TCM) (2028985/12)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5	2011-2013	OBK transmission
Allroad, A8	2013	OBK transmission
A6, A7	2012-2013	OBK transmission

A8	2011-2012	4.2L, OBK transmission
Condition:		
<ul style="list-style-type: none"> • Transmission warning may appear in instrument cluster. • After ignition cycle, the warning message is no longer present. • DTC P074100 (Torque Converter Clutch Circuit Performance) or “Stuck Off” is stored in transmission control module (TCM), J217 (address word 03). 		
Production Solution: New software in the TCM addresses the condition.		

37 Hesitation concerns, harsh downshifts when braking, or harsh 1-2 upshifts (2032812/6)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5	2011-2012	All with 2.0L and 8-speed tiptronic
Condition: Hesitation concerns, harsh downshifts when braking, or harsh 1-2 upshifts.		
Production Solution: New software in the TCM and ECM addresses the condition.		

91 MIB Standard: AMI iPod/iPhone Shuffle playback not possible (2037606/1)		
Model(s)	Year	Vehicle Specific Equipment
A3	2015-2016	MIB Standard (I8G)
Condition: In vehicles with the MIB Standard MMI system, shuffle playback is not possible when an iPhone or iPod is connected to the Audi Music Interface (AMI).		
Production Solution: Not applicable.		

40 Squeaking noises when steering or maneuvering (2023187/4)		
Model(s)	Year	Vehicle Specific Equipment
All	2009-2015	Not Applicable
Condition: Squeaking noises are heard when the steering wheel is turned or maneuvered. The noises may be more prevalent in wet weather.		
Production Solution: Not applicable.		

40 Shock absorber leaks: assessment aid (2018194/6)		
Model(s)	Year	Vehicle Specific Equipment
All	2006–2015	Not Applicable
<p>Condition: Oil appears on one or several shock absorbers. Production Solution: Not applicable.</p>		

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Pending Service Solutions

No Pending Service Solutions this week.

Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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