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Audi
Truth in Engineering 

Audi Elsa Newsletter

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Offboard Diagnostic Information System Service (ODIS Service) is Now Integrated with ElsaPro

Offboard Diagnostic Information System Service (ODIS Service) is now connected to ElsaPro Service Information!

Access Repair Manuals, Wiring Diagrams, Vehicle Service History, and Open Campaigns directly through ODIS.



Word cloud terms: Maintenance Manual, Vehicle History, Open Campaigns, Repair Manual, ODIS, Repair Order, PR Numbers, Service History, Feedback, ServiceNet, VIN, Offboard Diagnostic Information System, ElsaPro.

Infomedia Integration

What exactly is integrated in ODIS Service software?

- Open Campaigns
- Service History
- Repair Manuals
- Wiring Diagrams
- Vehicle Base Information
- PR Numbers
- DMS Repair Order List
- DMS Repair Order Details

What do I need to get started?

Install ODIS Software Version 2.1.0 with Windows 7 and Internet Explorer 9 via the new ODIS and Win 7 Recovery DVDs. Details can be found on ServiceNet.

→Setup: [ServiceNet](#)> [Workshop Equipment](#) > [ODIS Service](#)> [Service Information](#)> 2014 > [ODIS Service Infomedia Setup Instructions](#)

→User Guide:> [Technician References](#) > [ElsaPro Job Aids](#)> [ODIS Service Infomedia User Guide](#)

For any questions or concerns, please send an email to aoa.workshopinformation@audi.com.

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Technical Bulletins

96 Alarm sounds when driver door is unlocked with mechanical key (2036344/1)		
Model(s)	Year	Vehicle Specific Equipment
A3	2006–2013	Not Applicable
A4, S4, A5, S5, A5/S5 Cabriolet	2010–2015	Not Applicable
A6, A7	2012–2015	Not Applicable
Q5	2009–2015	Not Applicable
R8, TT	2007–2015	Not Applicable
<p style="text-align: center;">Condition:</p> <ul style="list-style-type: none"> • The vehicle’s anti-theft alarm sounds when the driver door is unlocked with a mechanical key. <ul style="list-style-type: none"> • No DTCs are stored. • The keyless remote was not used to unlock the vehicle. <p style="text-align: center;">Production Solution: Not applicable.</p>		

91 MMI3G+ Bluetooth security profile for stored contacts, navigation favorites, and myAudi PIN (2036575/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5	2013–2015	Audi Connect
A8	2010–2015	Audi Connect
A6, A7, Q7	2012–2015	Audi Connect
<p style="text-align: center;">Condition:</p> <ul style="list-style-type: none"> • The addresses and contacts stored in the Navigation >> Favorites, Navigation >> Directory, and Navigation >> Last destinations submenus disappear intermittently. • Intermittently, the MMI system does not appear to remember that the user’s myAudi PIN has already been entered, and it requires the user to enter the PIN again. <p style="text-align: center;">Production Solution: Not applicable.</p>		

01 MIL on; no leak in EVAP system (DTC P045600)(2027732/13)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012	3.0 engine
A8	2011-2012	4.2 engine
<p align="center">Condition:</p> <ul style="list-style-type: none"> • MIL on. • DTC P045600 (very small EVAP leak) stored in engine control module (ECM), J623 (address word 01). • No leaks found in the EVAP system. <p>Production Solution: New software in the ECM addressed the condition.</p>		

91 MMI freezes or crashes and restarts when telephone address book is searched (2036576/2)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, A8, Q5	2010-2015	MMI3G/3G+
A6, A7	2012-2015	MMI3G/3G+
Q7	2009-2015	MMI3G/3G+
<p>Condition: When a phone is connected to the vehicle via Bluetooth, one of the following conditions occurs when the user searches for a contact name in the MMI address book (by using the MMI control knob or the voice recognition system):</p> <ul style="list-style-type: none"> • The MMI screen goes blank then restarts. • The MMI screen freezes for a few minutes then recovers. <p align="center">Production Solution: Not applicable</p>		

**01 MIL on, rough running, no start (DTCs P0087, P0088, P0191)
(2036668/1)**

Model(s)	Year	Vehicle Specific Equipment
A3	2010–2013	Audi TDI clean diesel
A6, A7, Q5	2014	Audi TDI clean diesel
A8	2013–2014	Audi TDI clean diesel
Q7	2009–2014	Audi TDI clean diesel

Condition:

- MIL on.
- No start or rough running.
- The following DTCs are stored in the engine control module, J623 (address word 01):
 - DTC P0087 - Fuel Rail/System Pressure - Too Low
 - DTC P0088 - Fuel Rail/System Pressure - Too High
 - DTC P0191 - Fuel Rail Pressure Sensor "A" Circuit Range/Performance

Production Solution: No production change required.

94 Taillight false warning upon start (DTC 02771 or 02772 - rear light bulb M69 or M70) (2036653/1)

Model(s)	Year	Vehicle Specific Equipment
A6	2014	Not Applicable

Condition:

- The rear taillight warning for the left or right taillight may display in instrument cluster upon vehicle start.
 - The vehicle taillights are operating normally.
- One or both of the following DTCs are sporadically found in the comfort system central control module, J393 (address word 46):
 - DTC 02771: M69 left, outer taillight bulb, electrical fault in circuit, intermittent
 - DTC 02772: M70 right, outer taillight bulb, electrical fault in circuit, intermittent

Production Solution: Not applicable

94 High beam inoperative (2036670/1)

Model(s)	Year	Vehicle Specific Equipment
Q5	2013–2016	Not applicable

Condition:

- The high beam is inoperative on one side of the vehicle. The low beams operate correctly.
 - A warning may appear in the instrument cluster.
- The following DTCs may be present in the central electrics control module, J519 (address word 09):
 - DTC 003206 (Activation of Right Low Beam Reflector - electrical malfunction in circuit)
 - DTC 003205 (Activation of Left Low Beam Reflector - electrical malfunction in circuit)

Production Solution: Not applicable.

46 Vehicle does not start, battery flat DTC stored (DTC U101100) (2034404/3)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, Q5	2013	Not Applicable

Condition:

- Customer may report that the vehicle does not start due to a discharged battery.
- DTC U101100 (supply voltage too low) is stored in the gateway, J533 (address word 19), and/or the electronic parking brake (EPB) control module, J540 (address word 53).
 - According to the test plan “19-Read Data Bus Keep-Awake Manager”, the EPB control module kept the data bus active for prolonged periods of time.

Production Solution: New EPB software prevents discharged of the battery due to a faulty or jammed EPB switch:

- A4 (B8), A5 (B8), Q5 (B8): Vehicles produced from week 22/2013 new software (SW0004) for EPB control unit with part number 8K0.907.801.M

Pending Service Solutions

No new pending service solutions this week.

Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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