

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6436  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 6, 2023

Subject: UPDATE: N212354522-05 - Customer Satisfaction Program  
Heated Vented Seats Retrofit  
Front Seat Heater Vent Module, Rear Seat Heater Module and  
Programming  
Added Population for Buick Envision

Models: 2022 Buick Enclave  
2022-2023 Buick Envision  
2022-2023 Cadillac XT4  
2022 Cadillac XT5  
2022 Cadillac XT6  
2022 Chevrolet Blazer  
2022 Chevrolet Equinox  
2022 Chevrolet Malibu  
2022 Chevrolet Silverado 1500 New  
2022 Chevrolet Suburban  
2022 Chevrolet Tahoe  
2022-2023 Chevrolet Trailblazer (Export Markets only)  
2022 Chevrolet Traverse  
2022 GMC Acadia  
2022 GMC Sierra 1500 New  
2022 GMC Terrain  
2022 GMC Yukon  
2022 GMC Yukon XL

To: All General Motors Dealers

We are pleased to announce that additional 2022-2023 model year Buick Envision vehicles have been moved to Open status in IVH.

Part availability for the 2022-2023 model year Buick Envision is still limited at this time. The Open VINs are prioritized by cold weather region. It is imperative that IVH is verified prior to performing repairs. We estimate the remaining 2022-2023 model year Buick Envisions will be eligible by the end of Q1 of 2023.

N212354522 retrofits vehicles that require parts and programming for the front heated/ventilated seats or front-heated seats and rear-heated seats.

Due to limited initial parts availability, dealers should not order parts included in this field action for use as shelf stock. Parts should only be ordered when the dealer has confirmed and validated the customer has a scheduled appointment with the service department. Specific VINS will be required to determine the correct part to order in the Electronic Parts Catalog (EPC). The Heated Vented Seat retrofit will be executed under six separate bulletins (N212354520 to N212354525). Please see chart below.

- The six bulletins are separated by the parts and programming required by trim level and model.
- Based on parts availability, some of the six bulletins will launch in phases by model.
- Each VIN requiring a Heated Vented Seat retrofit will be included in one of the six bulletins.
- It is critical to verify the VIN in IVH to confirm the correct retrofit bulletin is followed prior to ordering parts or performing repairs.

Bulletin	Retrofit
N212354520	Front Seat Heater Vent Module and Programming
N212354521	Front Seat Heater Vent Module, Switches and Programming
N212354522	Front Seat Heater Vent Module, Rear Seat Heater Module and Programming
N212354523	Front Seat Heater Vent Module, Rear Seat Heater Module, Switches and Programming
N212354524	Rear Seat Heater Module and Programming
N212354525	Rear Seat Heater Module, Switches and Programming

The remaining retrofit Customer Satisfaction Programs, beyond the Heated Vented Seats, will occur in phases over the next several months once parts become available. You will receive notification when they begin.

**Customer Letter Mailing**

The customer letter mailing will begin the week of February 20, 2023.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 6, 2023.

END OF MESSAGE

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