

WNV7 Workshop campaign - Activating Gateway Off-road Function Control Unit

WNV7 Workshop campaign - Activating Gateway Off-road Function Control Unit

ID Number	WNV7
Models	Cayenne (9YA/9YB)
Model Years	2022-2023
VIN List	Attached
Number of Affected VINs	5,874
Issue Description	In the affected vehicles, there is no option to select the various off-road scenarios in the central computer (PCM). As a result, the customer cannot individually adjust the off-road mode according to the ground conditions. The function must therefore be activated in the Gateway control unit on the affected vehicles.
What Dealers Should do	Please arrange for this measure to be carried out as soon as possible on affected vehicles. As of the time of this posting, the repair is immediately available.
TI Number	No. 251-22

Required software

PIWIS Tester 3 test software version	41.550.010 (or higher)
--------------------------------------	------------------------

Customer mobility

If requested, mobility for the affected customer is to be ensured with a suitable replacement vehicle. Please invoice this additional service again via WWS with the campaign scope.