



Preliminary Information

PIT5972 Informational Settings Icon Greyed Out on Radio Screen

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	3500HD Medium Duty (LCF)	2021 - 2023	All	All	All	All
Chevrolet	4500/4500XD Medium Duty (LCF)	2021 - 2023	All	All	All	All
Chevrolet	5500/5500XD Medium Duty (LCF)	2021 - 2023	All	All	All	All
Chevrolet	6500XD Medium Duty (LCF)	2021 - 2023	All	All	All	All
Chevrolet	7500XD Medium Duty (LCF)	2021 - 2023	All	All	All	All

Involved Region or Country North America

Additional Options (RPO) IO6 UIZ Alpine Radios

Condition Some customers may comment that when trying to select settings on the Alpine radio screen it is greyed out and cannot be selected.



Cause This is caused by a safety feature requiring the park brake be set to access settings

Correction:

The customer will need to set the park brake. Once the park brake is applied, the settings icon will become selectable.

Customer Information

Please communicate to the customer on how to access the setting menu.

Version History

Version	1
Modified	01/23/2023 - Created on.



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