



Customer Outreach  
PO Box 8338  
Saint Joseph, MO 64508

product.safety@altec.com  
connect.altec.com/login

Phone 1-877-GO ALTEC  
Facsimile 1-877-659-9929

## **IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle. Refer to the provided list.**

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists relating to motor vehicle safety, compliance, or emissions in a vehicle you possess that is equipped with Altec equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



# COMPONENT/SUPPLIER RECALL CSR-3051-A

## Digital Display Freeze (Peterbilt 22PBK — NHTSA 22V-779)

**Units Affected:** Certain 2022 through 2023 model year 365, 367, 389, 567, 579 chassis built during February 15, 2021 through September 8, 2022. Verify your vehicle is affected by reviewing the attached list or accessing Altec Connect.

**Background:** Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Peterbilt has determined a defect that relates to motor vehicle safety exists in the list of affected vehicles.

Refer to the included communication from Peterbilt for more information.

**Customer Action:** Follow the guidance in the included communication from Peterbilt.

**Requirements:** Altec is not able to perform this repair. The work must be completed by a Peterbilt Dealer.

**Completion and Warranty:** This repair is not covered under the Altec Warranty Policy.

**Altec Contact Info:**

Altec Connect: [connect.altec.com/login](https://connect.altec.com/login)



Phone: 1-877-GO ALTEC (1-877-462-5832) | Options: 1 - Parts; 2 - Shop Service; 3 - Mobile Service; 4 - Technical Support; 5 - Global Rental Service Request; 6 - Chassis Repair

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.0 hr
Account #	NA
Travel	Not included
NHTSA code	90
Prime fail P/N	NA
Doc ref	NA

Altec Use Only			
Description	Part No.	Qty	Warranty
NA	-	-	

# IMPORTANT NON-COMPLIANCE RECALL

December 15, 2022

Subject: Non-Compliance Recall: 22PBK - Digital Display Freeze  
NHTSA: #22V779  
EXPIRATION DATE: NONE

*This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.*

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that certain 2022 through 2023 Model Year 365, 367, 389, 567, and 579 chassis built during 02/15/2021 through 09/08/2022 fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 101 - Controls and Displays; FMVSS No. 108 - Lamps, Reflective Devices, and Associated Equipment; FMVSS No. 121 - Air Brake Systems; and FMVSS No. 136 - Electronic Stability Control Systems for Heavy Vehicles. The 15-inch digital display may freeze without prior indication, and can be reset only by a key cycle, battery disconnect, or re-programming, which may increase the risk of a crash.

<b>What is the problem?</b>	The 15-inch digital display may freeze without prior indication.
<b>What will your dealer do?</b>	Updates to various chassis software depending on current update status.
<b>What should you do?</b>	Please contact your Peterbilt dealer to schedule this repair.

Peterbilt Motors Company has initiated this recall to remedy the issue at no charge to you. Your dealer may update the chassis PVP, and/or VECU, and/or digital display software, depending on what is needed. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to 1 hour of labor depending on dealer scheduling.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Service Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby  
Director of Customer Service  
Peterbilt Motors Company

Scan this QR code to open the Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 22PBK and are owned by **ALTEC INDUSTRIES INC.**

1NPCLJ0X5ND774082	1NPCXJEX3PD860331	1NPCXJEX9PD820576	1NPCXKTX5PD858296
1NPCLJ0X8ND812744	1NPCXJEX4PD820582	1NPCXJEX9PD858258	1NPCXKTX6PD824657
1NPCLK0X1ND809500	1NPCXJEX4PD858250	1NPCXJEX9PD858261	1NPCXKTX6PD858291
1NPCLK0X3ND809501	1NPCXJEX4PD858264	1NPCXJEXXP853957	1NPCXKTX7ND793822
1NPCX4TX6ND820570	1NPCXJEX5ND809863	1NPCXJEXXP858253	1NPCXKTX7ND809520
1NPCXJEX0PD811555	1NPCXJEX5PD811552	1NPCXJEXXP860326	1NPCXKTX7ND809744
1NPCXJEX0PD820577	1NPCXJEX5PD858256	1NPCXKTX0PD820572	1NPCXKTX7PD858297
1NPCXJEX0PD820580	1NPCXJEX5PD860329	1NPCXKTX1ND793363	1NPCXKTX8ND802348
1NPCXJEX0PD858259	1NPCXJEX6PD853955	1NPCXKTX1PD814795	1NPCXKTX8PD858289
1NPCXJEX0PD858262	1NPCXJEX6PD858251	1NPCXKTX1PD858294	1NPCXKTX8PD858292
1NPCXJEX1PD858254	1NPCXJEX6PD860324	1NPCXKTX2PD820573	1NPCXKTX9ND809745
1NPCXJEX1PD860327	1NPCXJEX7PD858257	1NPCXKTX2PD824655	1NPCXKTX9PD820571
1NPCXJEX1PD860330	1NPCXJEX7PD858260	1NPCXKTX2PD858305	1NPCXKTXXP858293
1NPCXJEX2ND793525	1NPCXJEX8PD820584	1NPCXKTX3PD858295	1NPCXPTX7PD820579
1NPCXJEX2PD820578	1NPCXJEX8PD853956	1NPCXKTX4PD858287	1NPSMJ0X3PD823260
1NPCXJEX2PD820581	1NPCXJEX8PD858252	1NPCXKTX4PD858290	
1NPCXJEX2PD858263	1NPCXJEX8PD858266	1NPCXKTX4PD858306	
1NPCXJEX3PD858255	1NPCXJEX8PD860325	1NPCXKTX5ND793821	