

Technical Service Bulletin



97 12V charging socket/cigarette lighter socket not working

90 23 04 2069416/1 February 10, 2023.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|-------------------|-------------|-----------|----------------------------|
| All Audi Vehicles | 2018 – 2024 | All | Not Applicable |

Condition

Customer states:

The 12V socket and/or the cigarette lighter are not working.

Workshop findings:

During diagnosis, the fuse to the 12V outlet is found blown.

The following DTC may be stored in the onboard supply control unit, J519 (address word 0009):

- **DTC U141500** Terminal 30-5, open circuit.

Technical Background

Devices connected to the 12V sockets must not exceed a power rating of 120W. Additionally, it is not permitted to connect multiple devices to the 12V sockets in the vehicle even with an adapter (refer to vehicle Owner's Manual).

Due to an excessive load, the overload protection in the adapter or component melts and causes a short circuit, which trips the vehicle fuse.

Production Solution

Not applicable.

Service

Please check whether a short circuit can be measured at the 12V sockets. If no short circuit is detected replace the fuse and advise the customer of the power ratings of the 12V sockets.

Warranty

This TSB is informational only and not applicable to any Audi warranty.



Additional Information

All parts and service references provided in this TSB (2069416) are subject to change and/or removal.

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