



Audi

AUDI DEALER COMMUNICATION

Repair Available – Emissions Service Action 24iO / Camshaft Position Sensors

- This notice is for:**
- ✓ Dealer Principal
 - ✓ Service Manager
 - ✓ Warranty Administrator
 - ✓ General Manager
 - ✓ Parts Manager
 - ✓ Technicians
 - ✓ Sales Managers
 - ✓ Service Advisor

Date: February 13, 2023

Issue: Under certain conditions, tolerance issues related to the engine camshaft position sensors may elevate tailpipe emissions.

- Repair:**
- REPAIR AVAILABLE – February 14, 2023 - Install updated camshaft position sensors.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please reference the Repair Projection Tool to view your potential VIN population. Parts will be managed by Free Order.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A6 ALLROAD	45
USA	2022	2022	A6 SEDAN	129
USA	2022	2022	A7	86
USA	2022	2022	Q7	757
USA	2022	2022	Q8	394
USA	2022	2022	S4 SEDAN	69
USA	2022	2022	S5 CABRIOLET	103
USA	2022	2022	S5 COUPE	39
USA	2022	2022	S5 SPORTBACK	154
USA	2021	2022	SQ5	2,302
USA	2021	2022	SQ5 SPORTBACK	311
CAN	2022	2022	A6 ALLROAD	3
CAN	2022	2022	A6 SEDAN	12
CAN	2022	2022	A7	10
CAN	2022	2022	Q7	198
CAN	2022	2022	Q8	38
CAN	2022	2022	S4 SEDAN	16
CAN	2022	2022	S5 CABRIOLET	9
CAN	2022	2022	S5 COUPE	4

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

CAN	2022	2022	S5 SPORTBACK	40
CAN	2021	2022	SQ5	451
CAN	2021	2022	SQ5 SPORTBACK	132

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – February 2023

Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal.

-END OF MESSAGE-