Technical product information

Topic	Rear seat entertainment - Crosslink feature unavailable
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2069414/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> audio, video, television -> rear-seat entertainment system display panel	functionality -> partially without function	left
information, navigation, communication, entertainment -> audio, video, television -> rear-seat entertainment system display panel	functionality -> without function / defect	right

Vehicle data

New Flying Spur and Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZV1*	2023	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

The 'crosslink' function and icon within the Rear Seat Entertainment screens (RSE) is no longer available (Figure 1)
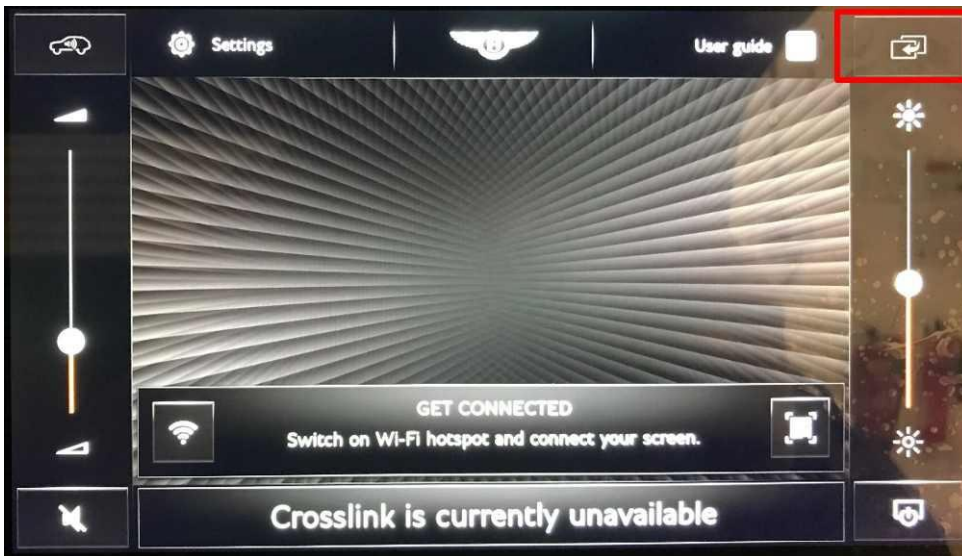

Figure 1

Technical background

The 'crosslink' function and icon will no longer be available/visible post RSE version: R10.0.7 (Figure 2)

> ⓘ *NOTICE*
>
> HINT: The RSE version menu can be read through the "Settings" menu within the RSE screens
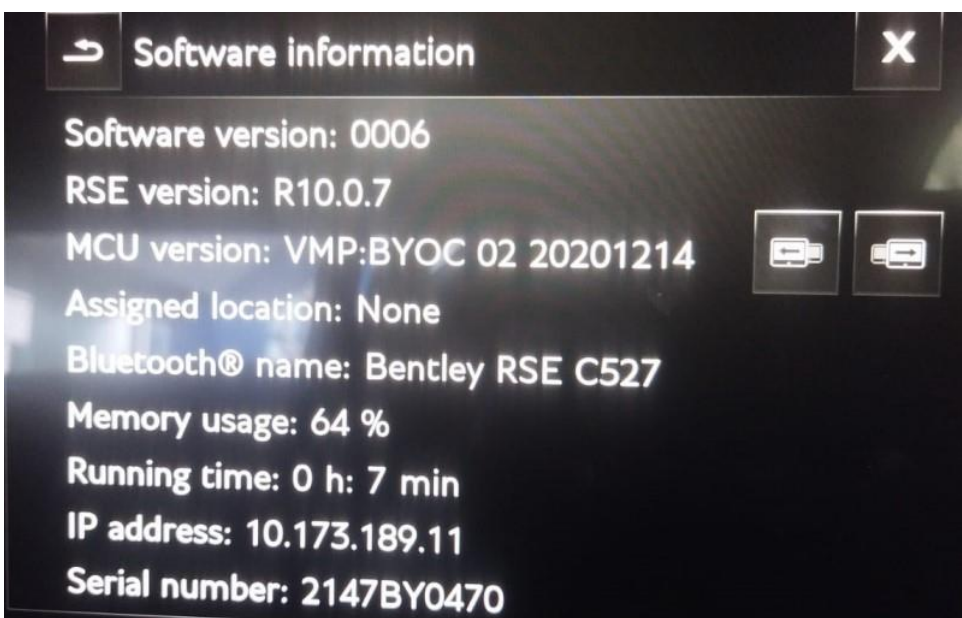

Figure 2

The deletion of the 'crosslink' function would be conducted automatically via an over the air update

No further work or diagnosis is required

Production change

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Measure

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