

SSM 51370

2022-2023 Transit/E-Transit - Vehicles Equipped With Electronic Automatic Temperature Control (EATC) - Inaccurate Air Discharge Temperature

Some 2022-2023 Transit/E-Transit vehicles may experience an inaccurate air discharge temperature when the EATC is operating in auto or manual mode and the temperature set to 60°F (15.5°C) or above. During this condition, the system commands full or mostly heat and the air discharge temperature will only reduce in the LO setting. This may be due to calibration in the heating, ventilation and air conditioning (HVAC) module. Engineering is aware of the concern and is currently working on a solution, expected in 2nd Quarter 2023. Inform the customer that Ford is currently investigating this concern and they can continue to drive the vehicle. Monitor OASIS for updates.