



Stacy L. Balzer
Operating Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

February 07, 2023

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: VEHICLE DELIVERY HOLD - Special Field Action 22L05
Certain 2020-2022 Model Year Escape and Corsair, 2021-2022 Bronco Sport and 2022 Maverick Vehicles Equipped With a 2.0L EcoBoost Engine
Vehicle Emissions Control Information Label Update

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Escape	2020-2022	Louisville	November 13, 2018 through July 18, 2022
Corsair			January 15, 2019 through July 18, 2022
Bronco Sport	2021-2022	Hermosillo	February 5, 2021 through July 9, 2022
Maverick	2022		February 3, 2021 through July 8, 2022

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS ACTION

In all of the affected vehicles, the Vehicle Emission Control Information (VECI) label is missing the Exhaust Gas Recirculation (EGR) and EGR Cooler (EGRC) components from the engine content description.

SERVICE ACTION

Before delivering any of the vehicles involved in this program, dealers are to install a new revised VECI label directly over the existing label on affected vehicle inventory. Dealers are also to install the VECI labels on sold vehicles when requested by a customer.

- Labels will be mailed directly to owners. Please remind the customer to bring the label when they schedule an appointment.
- Labels for dealership stock units will begin mailing on February 13, 2023.

NOTE: The owner letter will include instructions on how to install the new VECI label.

This service will be performed on affected vehicles at no charge to the vehicle owner.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be mailed the VECI label and installation instructions the week of February 13, 2023. Owners will be given the option of installing the label themselves, or they can have their dealer perform the service for them.

EXPIRATION DATE

This program has no expiration date. We encourage dealers to complete this service as soon as possible.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Owner Notification Letters

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Stacy L. Balzer

VEHICLE DELIVERY HOLD - Special Field Action 22L05

Certain 2020-2022 Model Year Escape and Corsair, 2021-2022 Bronco Sport and 2022 Maverick Vehicles Equipped With a 2.0L EcoBoost Engine
Vehicle Emissions Control Information Label Update

OASIS ACTIVATION

OASIS will be activated on February 07, 2023. Although OASIS may indicate 22L05 as open, the revised label may have already been installed by the owner.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on February 07, 2023. Owner names and addresses will be available by March 3, 2023.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

SOLD VEHICLES

- A replacement VECI label is being mailed to owners, however owners may choose to have the dealer install the label.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery. Labels for stock vehicles will be mailed to dealerships the week of February 13, 2023. To order more labels, contact SSSC via the SSSC Web Contact Site.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

LINCOLN PICKUP AND DELIVERY

Owners of 2017 MY and newer Lincoln vehicles have the option of requesting pickup and delivery service with a Lincoln loaner (up to 2 days), from their dealership. For details, reference EFC12060, 2023 Lincoln Pickup & Delivery Updates.

VEHICLE DELIVERY HOLD - Special Field Action 22L05

Certain 2020-2022 Model Year Escape and Corsair, 2021-2022 Bronco Sport and 2022 Maverick Vehicles Equipped With a 2.0L EcoBoost Engine
Vehicle Emissions Control Information Label Update

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSA's / Related Damage.
- For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required, although related damage must be on a separate repair line with the "Related Damage" radio button checked.
 - Ford vehicles – 3 years or 36,000 miles
 - Lincoln vehicles – 4 years or 50,000 miles
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

CLAIMS PREPARATION AND SUBMISSION

- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number (22L05) is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- **Program Duration (time/mileage):** Unlimited. This program has no expiration date.
- **Related Damage/Additional labor and/or parts:** Must be claimed as Related Damage on a separate repair line from the FSA with same claim type and sub code as described in Claim Entry above.
IMPORTANT: Click the Related Damage Indicator radio button.
- **Lincoln Pickup & Delivery:** Claims for Lincoln Pickup & Delivery with a Lincoln loaner (up to 2 days) should be submitted on a separate line from the FSA. Refer to EFC12060, 2023 Lincoln Pickup & Delivery Updates.

VEHICLE DELIVERY HOLD - Special Field Action 22L05

Certain 2020-2022 Model Year Escape and Corsair, 2021-2022 Bronco Sport and
2022 Maverick Vehicles Equipped With a 2.0L EcoBoost Engine
Vehicle Emissions Control Information Label Update

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Access And Clean The Existing VECI Label Then Install The New Label Directly Over It	22L05B	0.2 Hours

PARTS REQUIREMENTS**Ordering Instructions for Additional Labels.**

Labels for this program are being sent directly to customers of the affected vehicles. Additional Labels for customers who prefer to have this label installed at the dealership and cannot locate their label may be ordered from the SSSC via the SSSC Web Contact Site:

- Ask for an additional label for program 22L05.
- Provide your name, dealership P/A code, and mailing address.
- Provide vehicle VIN(s).

Stock Vehicles: Labels for stock vehicles will start mailing to dealerships the week of February 13, 2023.

- The package will be sent to the attention of the service manager.
- The package will contain a bright orange 22L05 sticker and/or a coversheet listing the in-stock units.
- Labels are model year and vehicle line specific. There are 5 different labels used for 22L05.

Sold Vehicles: Labels and installation instructions are being mailed directly to customers of the affected vehicles.

A small quantity of replacement labels have been set aside at the SSSC in the event that a label is misplaced. A VIN number will be required for each replacement label ordered. To order an additional label, contact SSSC via the SSSC Web Contact Site.

DEALER PRICE

Dealers will not be charged for labels ordered for this program.

CERTAIN 2020-2022 MODEL YEAR ESCAPE AND CORSAIR, 2021-2022 BRONCO SPORT, AND 2022 MAVERICK VEHICLES EQUIPPED WITH A 2.0L ECOBOOST ENGINE — VEHICLE EMISSIONS CONTROL INFORMATION LABEL UPDATE

SERVICE PROCEDURE

1. Open the left-hand front door.
2. Fully pull the hood release lever and let it completely retract. See Figure 1.

NOTE: This action releases the hood latch.

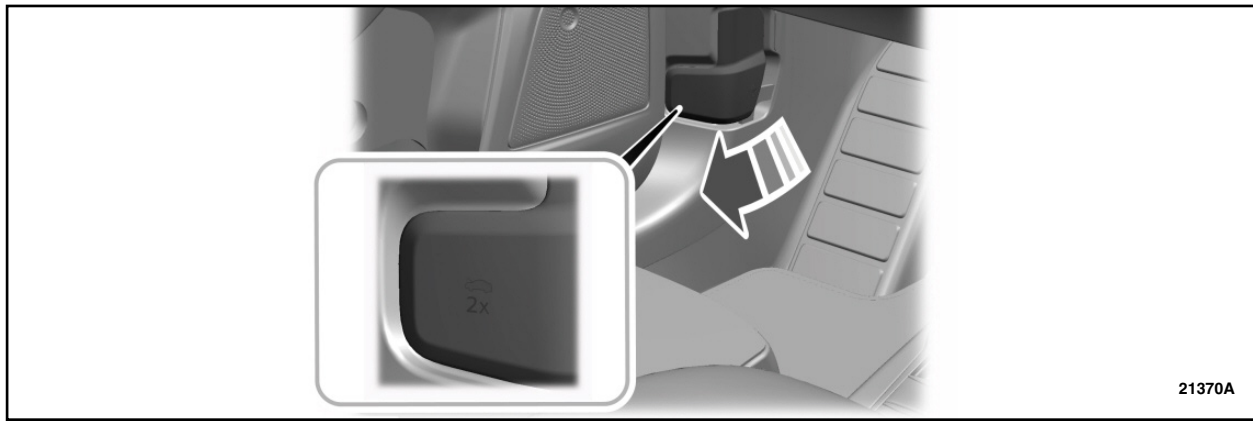


FIGURE 1

3. Fully pull the hood release lever for a second time.

NOTE: This action fully releases the hood.

4. Open the hood.

NOTE: There is no secondary latch under the hood.

5. If equipped, support the hood with the prop rod. See Figure 2.

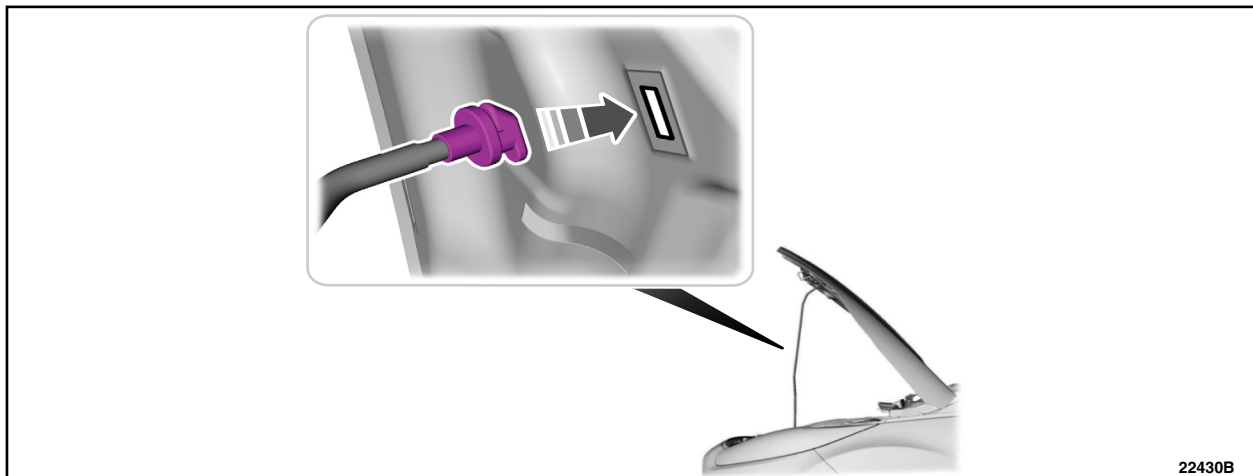


FIGURE 2



6. Locate the existing VECI label on the inside of the hood. See Figure 3.

NOTE: Maverick VECI label is shown in Figure 3. Other vehicle line locations are similar.

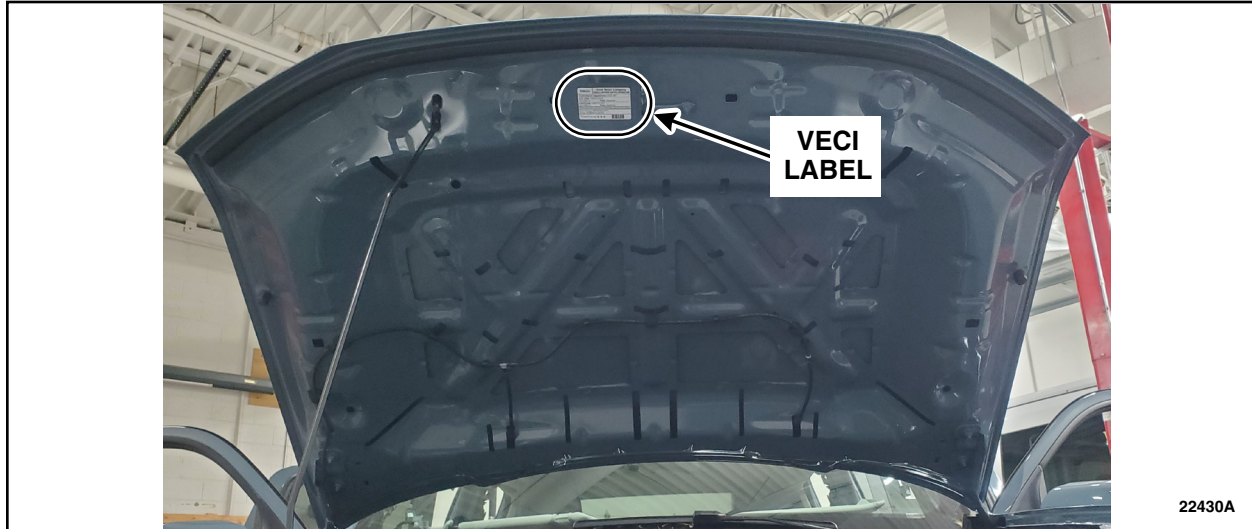


FIGURE 3

7. Use a cleaner/degreaser and a clean shop towel to clean the existing label and the area around it.

8. Use a lint free shop towel and wipe dry the existing label and the area around it.

9. Apply the *new* VECI label directly over the original label.

10. If equipped, fully stow the prop rod prior to lowering the hood.

11. For Corsair vehicles, lower the hood and make sure it fully latches. For all other vehicles, lower the hood and allow it to drop under its own weight for the last 10-14 in (25-35 cm).



WARNING: Make sure that you fully latch the hood before driving. Failure to follow this instruction could result in personal injury or death.

