CUSTOMER SERVICE JAGUAR LAND ROVER

UPS CAMPAIGNS N763 H426 P6 ENGINE CAMSHAFT CARRIER

UPDATE PRIOR TO SALE N763 H426 – P6 CAM CARRIER OIL HOLE	
AFFECTED MODELS	23MY Range Rover, RR Sport, Discovery, RR Velar and Defender 23MY F-PACE
VOLUME AFFECTED	Jaguar USA 215 CAN 1 LR US 6312 CAN 367
REPAIR	On certain 23MY vehicles, a concern has been identified where an engine Camshaft Carrier oil hole has not been fully drilled. Affected vehicles will require an inspection to confirm which engines will need a repair. Vehicles that pass inspection may proceed through to sale and delivery.
REPAIR TIME	Inspection, 0.1hrs + DIDO Engine Repair time between 9 and 13 hours based on engine derivative
CAMPAIGN LAUNCH	UPS bulletin launched February 3 rd with parts required and engine repair instructions for unsold cars
Notes	Retailers are to follow the engine inspection process on unsold vehicles detailed in the bulletins. Vehicles that pass may proceed through to sale Any that fail must be repaired prior to vehicle handover. An additional repair process is being developed for vehicles that are already sold and with customers. These may need additional parts replacement. The repair bulletin will be updated in due course with the additional repair details.