

TECHNICAL SERVICE BULLETIN

Classification: FA10-007C	Reference: ITB10-067C	Date: February 22, 2023
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WHEEL BEARING COLLISION DAMAGE

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: All Infiniti

SERVICE INFORMATION

Impacts to wheel bearings (such as a collision or other suspension damage) may create slight indents in the bearing surfaces. These indents may not be visible but can cause bearing noise.

HINT: Hub/bearing replacement due to impact (collision or other suspension damage) is not a warrantable repair.

If a vehicle has visible wheel or suspension damage due to impact (collision or other suspension damage), it is recommended that the wheel bearing assembly be inspected as follows:

1. Remove the hub/bearing assembly from the vehicle.
2. Hold the hub/bearing assembly with both hands.
3. Rotate the hub/bearing assembly in both directions (clockwise and counterclockwise).
4. If any gritty or rough feeling is detected in the bearing, replace it with a new one.



Figure 1

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 21, 2010	ITB10-067	Original bulletin published
December 17, 2020	ITB10-067a	Publication date updated to include the latest models and model years
November 18, 2021	ITB10-067B	Publication date updated to include the latest models and model years
February 22, 2023	ITB10-067C	Publication date updated to include the latest models and model years

