



# QUALITY ACTION

# CAMPAIGN BULLETIN

## Automatic Park Function Cancel Dealer Inventory

Reference: PC957

Date: February 28, 2023

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2023 Titan (A61)	NA	72	February 28, 2023	<b>YES</b>
2023 Frontier (D41)	NA	114		

**\*\*\*\*Dealer Announcement\*\*\*\***

Nissan is conducting a dealer inventory quality action on certain specific MY2023 Nissan Titan and Frontier vehicles identified in Service Comm and National Service History – Open Campaigns. Due to a manufacturing concern, which has since been corrected, the “Factory Mode” was left in the “ON” position. Please follow the attached instructions to remedy any vehicles affected by this dealer inventory quality action.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*What Dealers Should Do\*\*\*\***

**PLEASE FOLLOW THE ATTACHED INSTRUCTIONS:**

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC957**
  - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
    - Refer to NPSB 15-460 for additional information
  - **Please continue to check newly arriving inventory for campaign applicability.**
2. Please **do not drive, loan, sell or trade** the specific vehicles in dealer inventory subject to this quality action.
3. Use the attached procedure to remedy any vehicles affected by this quality action prior to sale.
4. Once remedied, dealers should submit the applicable warranty claim for the action performed so it can be closed in Service Comm and release the vehicle for sale.

**\*\*\*\* Dealer Responsibility \*\*\*\***

It is the dealer's responsibility to check Service Comm or DBS National Service History - Open Campaign using the appropriate campaign ID for the inspection status on each affected vehicle currently in new vehicle inventory.



# PC957 – 2023 TITAN/FRONTIER AUTOMATIC PARK FUNCTION CANCEL

## Service Procedure

1. Start the engine.

2. With the transmission in the park position, inspect the transmission Park ("P") position indicator in the combination meter.

➤ **Is the "P" indicator blinking in the combination meter?**

**YES** – Continue to Step 3 for changing the Automatic Park function Cancellation setting.

**NO** - No further action is necessary, continue to Claims Information



Figure 1

3. Connect VI2 or VI3 to the Data Link Connector and open CONSULT 3+ (C3+).

4. Select **Diagnosis (All Systems)** and navigate to the Diagnosis (All Systems) screen.

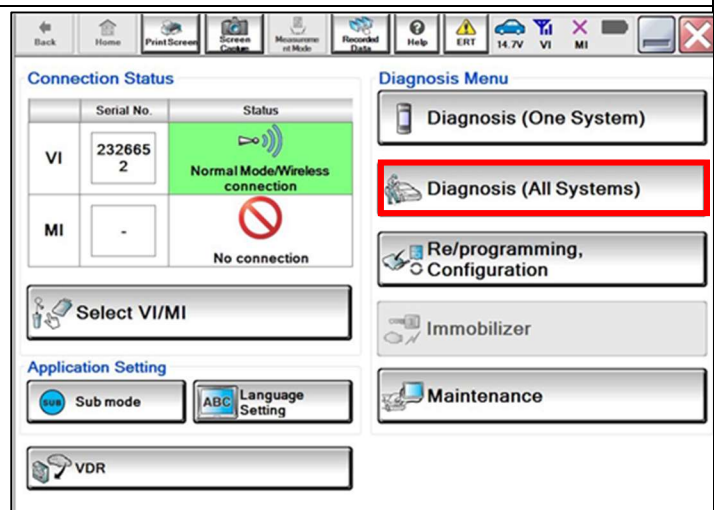


Figure 2

5. Locate and select **TRANSMISSION**.

**NOTE:**

The Transmission Control Unit will have current DTC P18A5-00 set as current.

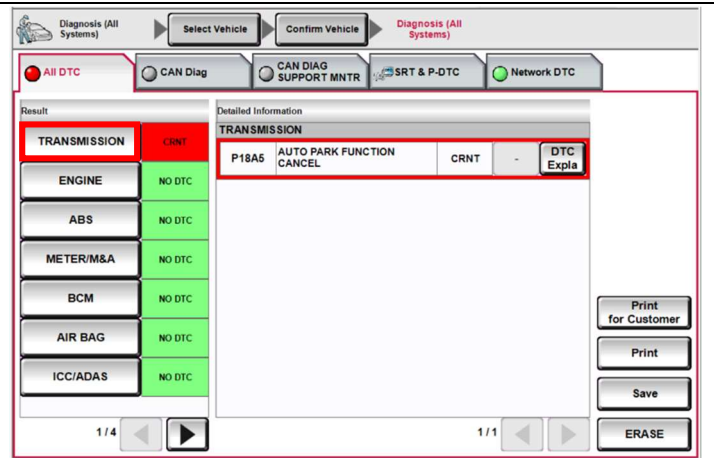


Figure 3

6. Select **Work Support**.

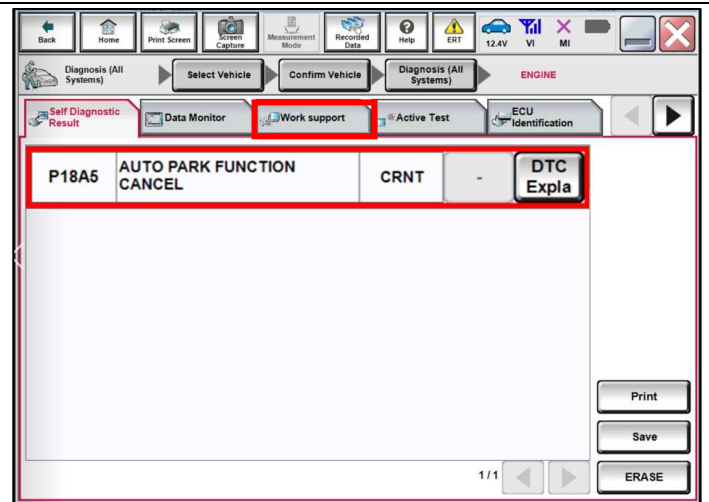


Figure 4

7. Select **Cancel Automatic Park Function**.

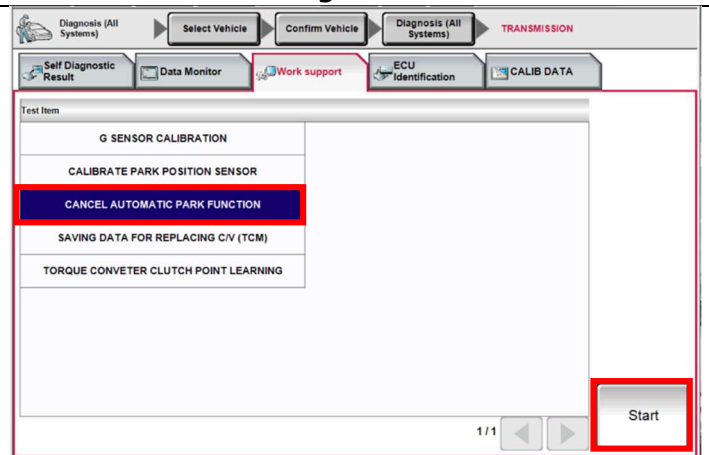


Figure 5

8. Select **Off** and verify "Current status" indicates Off.

- Select END

**NOTE:**

DTC P18A5-00 will automatically clear after changing the Cancel Automatic park function to Off.

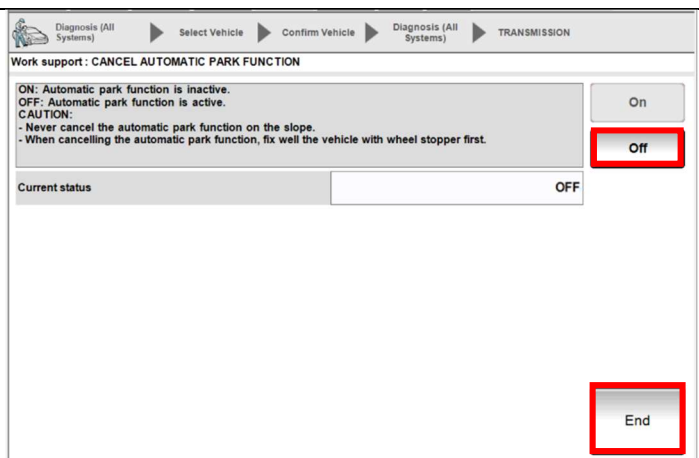


Figure 6

9. Verify transmission gear position indicator in the combination meter is no longer flashing.



Figure 7

10. Close C3+, turn the ignition off and disconnect the VI2/VI3 from the DLC.

- Continue to claims information below

**Claims Information**

**Submit a "CM" line claim using the following claims coding:**

Campaign ("CM") ID	Description	Op code	FRT
PC957	Inspect Gear position indicator - OK	PC9570	0.2 hr
	Inspect and update Automatic Park Function Cancellation	PC9571	0.3 hr