

<b>Reference</b>	SSM75942
<b>Models</b>	F-PACE / X761
<b>Title</b>	Key Remote Will Not Unlock/ Lock Vehicle And Smart Key Not Found Message Displayed
<b>Category</b>	Body
<b>Last modified</b>	24-Feb-2023 00:00:00
<b>Symptom</b>	112000 Latches/Locks & Security

**Content**

**Issue:** A customer may report that the smart key remotes intermittently do not unlock/ lock the vehicle or the message 'Smart key not found' displayed on the instrument cluster.

**Cause:** Possible fault with the Radio Frequency Receiver (RFR) at 23MY, located above the headlining.

**Action:** If the above symptoms are reported by the customer continue with the following steps:

1. Connect the JLR approved battery support unit.
2. Connect the JLR approved diagnostic equipment.
3. Using TOPIx workflow, follow appropriate tests to diagnose the concern.
4. Disconnect the JLR approved diagnostic equipment.
5. Disconnect the JLR approved battery support unit.

**Note:** If the RFR is determined to be the cause of the concern, the repair process to replace the module is currently being updated in the TOPIx Workshop Manual, however in the meantime please follow the headlining lower procedure for access to the RFR which is clipped to the headlining for X761.

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