

ATTENTION:

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 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All
 Service Personnel
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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2014MY Forester
 2012-14 Impreza and XV Crosstrek
 (Including Hybrid)

NUMBER: 04-13-14

DATE: 02/19/14

SUBJECT: New Electric Power Steering (EPS) Control Unit
 for DTC C2532

INTRODUCTION

If you receive a customer concern of the EPS warning light coming on and diagnostics show a DTC C2532 stored in memory, a new EPS control unit is now available to address this code. There may also be a customer concern of increased steering effort along with the EPS warning light coming on.

COUNTERMEASURE IN PRODUCTION

The new EPS control module was incorporated into production during November, 2013 starting with the following VINs:

MODEL	STARTING VIN
Forester	E*520370
Impreza 4-Door	E*012138
Impreza 5-Door	E*241320
XV Crosstrek	E*097181

PART INFORMATION

MODEL	MODEL YEAR	SPECIFICATION	NEW PART NUMBER
Forester	2014	N/A & Turbo	34710SG050
Impreza	2012	4 Door and 5-Door	34710FJ001
	2013		34710FJ110
	2014		34710FJ031
XV Crosstrek	2013	5-Door	34710FJ120
	2014		34710FJ082
XV Hybrid	2014		

Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

SERVICE PROCEDURE / INFORMATION

Once you verify the EPS light illuminating and a DTC C2532 “ECU Failure 2” is is current or stored in memory, replace the EPS control module with a new part from the table above. Follow the installation procedure outlined in the applicable Service Manual.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
EPS Control Unit R&R for TSB# 04-13-14	A659-022	UJF-48	0.4