

## Technical product information

<b>Topic</b>	Bentley airline seat footrest - Guidelines regarding the completion of SC23/04
<b>Market area</b>	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2069526/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> operation and control, seats, seatbench, armrests, 1st row -> electrical seat adjustment, 1st row	functionality -> without function / defect	

## Vehicle data

### Bentayga EWB

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZV1*	2023	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

## Customer statement / workshop findings

A software update is now available for address 0006 (Front passenger seat control unit) The update relates to the operation of the Bentley airline seat footrest. The footrest is integrated into the back of the front passenger seat

### NOTICE

The software update eliminates the risk of the footrest failing to deploy or stow

## Technical background



The operative must check and confirm that (SC23/04) is VIN applicable

In the event that (SC23/04) is VIN applicable the operative must conduct the Service Campaign to completion

However in the event that (SC23/04) is not VIN applicable and there is an operational issue with the Bentley airline seat footrest, the operative should raise a Technical DISS query and await feedback before conducting any further work

## Production change

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## Measure

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