



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – UPDATE 55N1 / Seal Roof Connection Rear Lid Hinges

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Consultant

- ✓ Warranty Administrator
- ✓ Technicians

Date: March 20, 2023

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2022	ID4	35,353
CAN	2021	2022	ID4	2,523

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Issue:

On ID.4 vehicles of a certain production period, additional corrosion protection is applied to the rear lid hinges at the roof connection. Both rear lid hinges (right and left) will be treated with conservation wax on the roof side.

Repair:

- REPAIR AVAILABLE – March 21, 2023
- Repair instructions available in ELSA/ServiceNet
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

See UPDATE technical bulletin for required materials.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.