



96-18-01TT - Faulty Driving Profile Selection Control Head -E881-

Release date: 3/23/2023

Condition

ATTENTION:

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN AS TITLED.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Atlas, Atlas Cross Sport	2018-2023	All	All	All	All

Revision History

Instance Number	Published Date	Version Number	Reason For Update
2051243/2	03/23/23	96-18-01TT	Update to model year applicability.
2051243/1	5/04/18	96-18-01TT	Original publication.

Technical Background

Information only: Driving Profile Selection Control Heads -*E881*- are being replaced due to outside influence, which is causing them to not operate.



Figure 1: shows the location of the driving profile selection control head.



Service

When validating a customer complaint of driving profile selection control head not operating:

- Ensure there is no outside influence causing the control head not to operate.

Refer to figures 2 and 3 below for examples of beverage spilled on the control head.



Figure 2



Figure 3

Additional Information

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