

Technical Service Bulletin



57 Unable to adapt keys. Error messages: FAZ1552E, FAZ1540E

57 23 03 2067882/3 March 31, 2023. Supersedes Technical Service Bulletin Group 57 number 22-98 dated November 23, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron Sportack quattro	2020 – 2024	All	Not Applicable
e-tron quattro	2021 – 2024		
e-tron S quattro	2022 – 2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Add Model Years)
2	11/23/2023	Revised header (Add Model Years)
1	08/31/2022	Initial publication

Customer States:

This concern may arise when a customer is replacing a key or purchasing an extra key for their vehicle.

Workshop findings:

- Key adaptation fails with error messages “FAZ1552E Key status not valid” and “FAZ1540E Action not successful” when performing the vehicle immobilizer adaptation test plan in Guided Fault Finding.

Technical Background

During key adaptation, the vehicle is unable to maintain a reliable connection between the key and the reader coil.

Production Solution

Not Applicable

Service



- Prior to adapting the vehicle keys, remove the fuse number SD5 and SD7 supplying KL15 power and KL30 power to the Electric Drive Control Module J1234 (Diagnostic Address: 0051) (Figures 1 & 2).

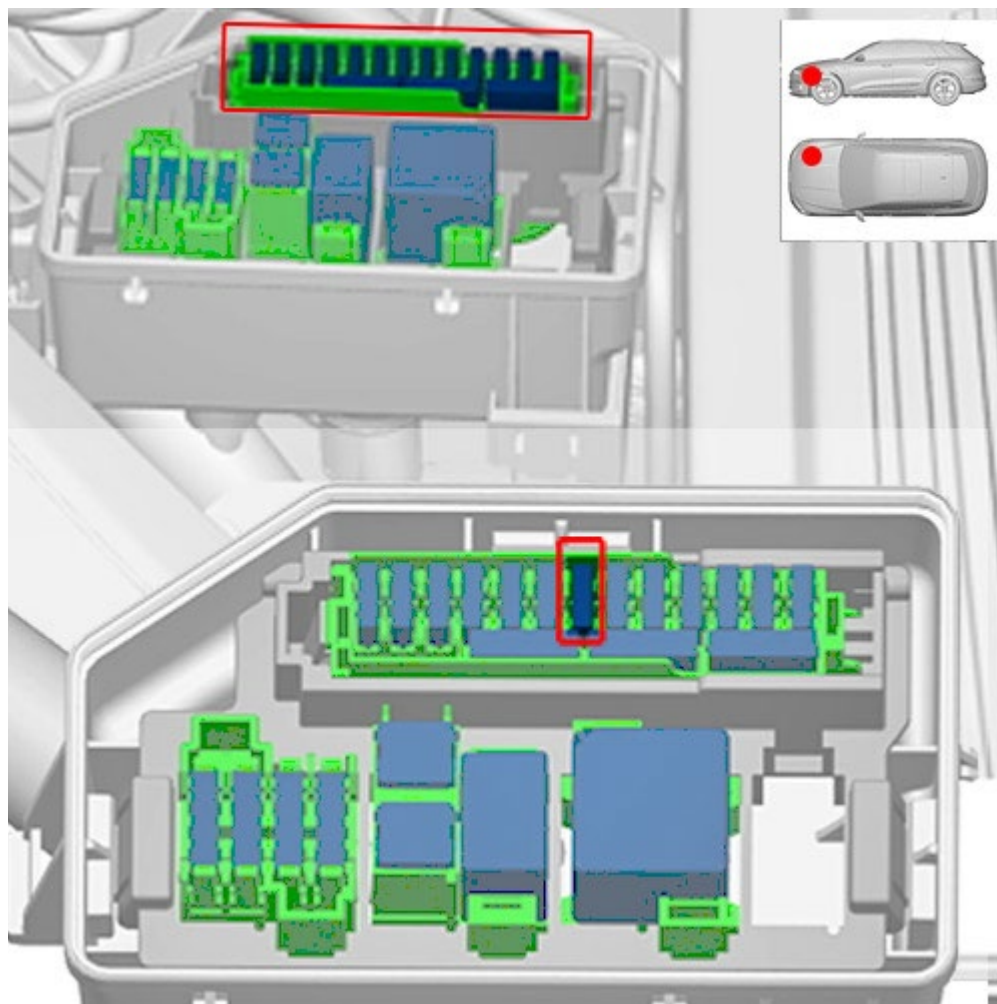


Figure 1: Location of fuse SD5. 5 amp KL15 power for the Electric Drive Control Module J1234 (Diagnostic Address: 0051).

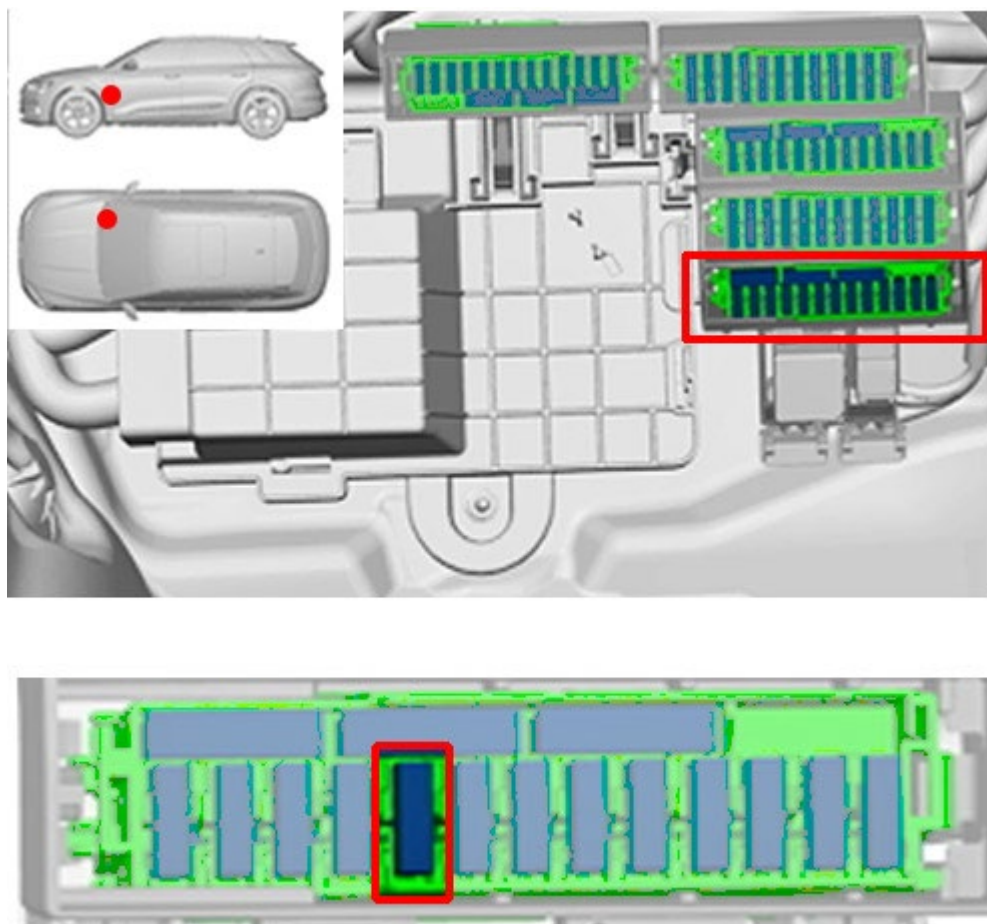


Figure 2: Location of fuse SD7. 7 amp KL30 power for the Electric Drive Control Module J1234 (Diagnostic Address: 0051).

- Reinstall the fuses SD5 and SD7 after successfully completing the vehicle immobilizer adaptation test plan in Guided Fault Finding.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information



All part and service references provided in this TSB (**2067882**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©**2023 Audi of America, Inc.** All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.