

## VWoA Compliance

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**From:** Audi Communications <audicomunications@audi.com>  
**Sent:** Thursday, March 16, 2023 11:05 AM  
**To:** VWoA Compliance  
**Subject:** Dealer Communication: Important: MY 2022 e-ton GT Customer Mobility Support for concern of "No Heat"



### Dealer Communication

**To:** DP, GM, Service, Warranty  
**From:** Audi After Sales

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### Important: MY 2022 e-ton GT Customer Mobility Support for concern of "No Heat"

Dealer Partners,

Effective immediately, Audi of America will provide loaner support for MY 2022 e-tron GT vehicles with a concern of "no heat".

In order to qualify for reimbursement, the following conditions must be met:

- The reimbursement is related to MY 2022 e-tron GT concerns of "no heat"
- The concern is related to parts availability
- Dealer loaner vehicles will be reimbursed at \$50.00 per day.
- In the event no dealer loaners are available, rental vehicles must be sourced through an outside rental company and will also be reimbursed at \$50.00 per day.

To claim this reimbursement, please follow the SAGA claiming instructions below:

<b>Claim Type</b>	<b>1GW</b>
<b>Service Number</b>	<b>S286</b>
<b>Damage Category</b>	<b>0010</b>
<b>Labor Operation</b>	<b>LOAN 1600</b>
<b>Amount</b>	<b>\$50 X # of days</b>
<b>Claim Comments</b>	<b>MY 2022 e-tron GT Loaner Reimbursement</b>

Audi warranty may review claims for accuracy. Rental receipts are required and must be retained with the repair order. Any claim that does not meet the above conditions will be charged-back.

Thank you for your continued patience and support as we navigate complex supply issues, please reach out to your field representatives with any questions.

For more dealer communications, visit the [Communications](#) page on iAudi.

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