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TECHNICAL SERVICE BULLETIN

Classification:	Reference:	Date:
AN20-026E	ITB20-021E	March 24, 2023

SOFTWARE UPDATE FOR INFOTAINMENT ISSUES

APPLIED VEHICLES:
2020-2021 Q50 (V37)
2020-2021 Q60 (CV37)
2020-2021 QX50 (J55)
2020-2021 QX80 (Z62)

This bulletin has been superseded by:

ITB23-010

SOFTWARE UPDATE FOR INFOTAINMENT ISSUES

Please discard previous versions of this bulletin.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
August 31, 2020	ITB20-021	Original bulletin published
February 3, 2021	ITB20-021A	Classification number updated
March 15, 2021	ITB20-021B	**APPLIED VEHICLES** revised, changes made on pages 2, 4-6 and 8-10, and a NOTE added to page 1
February 25, 2022	ITB20-021C	QX80 removed from **APPLIED VEHICLES**, Bosch contact information removed, and infotainment update-software name revised on pages 1, 5, and 6
March 21, 2022	ITB20-021D	QX80 added to **APPLIED VEHICLES**, infotainment update-software name revised on pages 1, 5, and 6, **HINT** on pages 5 and 6 revised, **Additional Procedure for QX80 Vehicles** added, and **CLAIMS INFORMATION** revised
March 24, 2023	ITB20-021E	Bulletin superseded