

SSM 51412

2021-2022 Transit – Rear Door Does Not Open Or Close Correctly Using The Rear Door Switch

Some 2021-2022 Transit vehicles may exhibit a rear door that does not open or close correctly. The vehicle may also exhibit a condition of the rear door swinging all the way open. This may be due to the rear door switch. Inform customers the operation of the rear door switch has been updated in the Owner's Manual. Refer Owner's Manual (HTML), section Doors and Locks > Operating the doors from outside your vehicle > Opening and Closing the Doors. If the rear door switch is not damaged but the issue is still present, remove the switch and inspect the internal latch system. Remove the rear door panel and the plastic shield, with a hooked hand tool unclip the lock switch from inside the door and push down the top and the bottom clip to release the switch. To reinsert the switch, position it in the neutral stage and push it into the door.