

Technical Service Bulletin



91 Incorrect date (far in the future) shown on the instrument cluster and MMI

91 23 85 2067330/3 March 31, 2023. Supersedes Technical Service Bulletin Group 91 number 23-66 dated January 31, 2023, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022 - 2023	All	Virtual Cockpit Gen2+

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated instruction sequence and added SVM flash table)
2	01/31/2023	Revised header (added MY23) Revised <i>Service</i> (Updated instruction sequence)
1	06/16/2022	Initial publication

Customer states:

- An incorrect date is displayed on the instrument cluster and MMI screen.
- The date displayed is far in the future (\geq year 2040).

It is not possible to manually correct the date via the MMI.

Technical Background

A hardware issue in the emergency call module may cause the date to be incorrect.

Production Solution

Optimized software for the instrument cluster installed for production.

Service



Always use DoIP when flashing a control module via ODIS in supported vehicles.



To Activate DoIP, select **Administration>>General>>GFF Process>>DoIP communication>>Only allow DoIP communication.**

This setting will automatically reset when the diagnostic session is ended.

You can tell if DoIP is active by observing a red LED on the VAS 6154(A).

Perform the following steps in the specified sequence:

1. Order the emergency call module J949, (diagnostic address 0075) per ETKA.
2. Update the Audi virtual cockpit (diagnostic address 0017) using **SVM code 17A046**. Start the update on the workshop tester by selecting “**flash**” and entering the specified SVM code. Follow the instructions on the tester.
3. Disconnect the starter battery and then wait at least 5 minutes before performing the next step.
4. Replace the emergency call module J949, (diagnostic address 0075) with the one you have ordered.
5. Connect the starter battery again and then adapt the new emergency call module control unit and communication unit (J949, diagnostic address 0075) using the workshop tester.
6. Park the vehicle in a location with good mobile phone reception.
7. Switch the ignition off and then on again (terminal 15 reset).
8. The correct date should appear on the instrument cluster and the MMI immediately or after a short time.
9. If the correct date still has not appeared after one hour, check step 7 and then repeat step 8.

Part number	Old SW Version	New SW Version	SVM code
8Y0 920 790	84, 86, 88, 92	94	17A046
8Y0 920 790 A	128, 158, 160, 162, 166, 168	170	
8Y0 920 790 B	158, 160, 162, 166, 168	170	
8Y0 920 790 C	218, 220, 222, 224, 226	228	
8Y0 920 790 D	308, 310, 314, 316	318	

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 Up to 48 Months/50,000 Miles. • G10 for CPO Vehicles – Verify Owner.
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	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9170		
Damage Code:	0040		
Labor Operations:	Remove and install telematics control unit J949	9170 1950	See SRT with associated operations
	Loosen and secure ground strap	9785 0999	10 TU
	Software update	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF (included in SW update above)	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067330/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Emergency call and communications unit	01

Additional Information

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