CUSTOMER SERVICE JAGUAR LAND ROVER

## SERVICE ACTION CAMPAIGNS

OWNER NOTIFED SERVICE ACTION N766 H427 – BLANKING PLUG OIL LEAK	
AFFECTED MODELS	21MY Range Rover Velar 21-22MY F-PACE
VOLUME AFFECTED	JAG US 2202 CAN 336 LR US 1675 CAN 588
REPAIR	On certain vehicles, the cylinder block vacuum pipe blanking plug may become detached, resulting in an engine oil leak and stress on crank case breather system. A replacement of the blanking plug is required.
REPAIR TIME	2.3 hrs + DIDO
CAMPAIGN LAUNCH	Jaguar - February 6th, 2023 Land Rover – February 22nd, 2023
Notes	Retailers should check the warranty portal to confirm affected VIN and following the service procedure, repair all affected unsold vehicles before sale and delivery. Customer vehicles should be repaired at the next service visit. All customers will be notified by mail and asked to contact their retailer for a service appointment.

CUSTOMER SATISFACTION PROGRAM N765 – INCORRECT EMISSIONS LABEL INSTALLED	
AFFECTED MODELS	22MY and 23MY Range Rover 23MY Range Rover Sport
VOLUME AFFECTED	US 81
REPAIR	On certain Range Rover and Range Rover Sport vehicles, the Vehicle Emissions Control Information label wrongly states the code SCE. Retailers are to install the correct emissions labels on affected vehicles.
REPAIR TIME	0.3 hrs + DIDO
CAMPAIGN LAUNCH	February 21st, 2023
Notes	Retailers should check the warranty portal to confirm affected VIN and following the bulletin service procedure, inspect/repair all affected vehicles at the next service visit.