

<b>Reference</b>	SSM75967
<b>Models</b>	I-PACE / X590
<b>Title</b>	BEV cooling circuit expansion tank level low or HV battery warning message displayed.
<b>Category</b>	Engine
<b>Last modified</b>	13-Mar-2023 00:00:00
<b>Symptom</b>	402000 Cooling System Concerns

**Content**

Issue:  
Jaguar Land Rover (JLR) are investigating customer reports of Battery Electric Vehicles (BEV)s exhibiting a low coolant fluid level within the HV cooling circuit expansion tank and/or a HV battery warning message displayed on the Instrument Panel Cluster.

Cause:  
Unknown at this time.

Action:  
Complete the following actions.

1. Confirm the vehicle symptoms as reported.
2. Before performing any diagnostics or a coolant level top up, raise a Technical Assistance (TA) and await further assistance. Attach the following item to the TA:
  - SSM reference within the customer concern field and quoting PTS\_130, which will be escalated directly to engineering.

Thank you in advance for your assistance with this matter.

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