

Technical Service Bulletin:
TSB230059

Released Date: 21-Mar-2023

Vibration Incidents on Navistar®, International® Truck, or IC™ Bus Chassis

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

Engines:

- B6.7 CM2350 B121B
- B6.7 CM2450 B155B
- L9 CM2350 L116B
- L9 CM2350 L123B
- L9 CM2450 L126B
- X15 CM2350 X114B
- X15 CM2350 X116B
- X15 CM2350 X117B
- X15 CM2450 X124B
- X15 CM2450 X134B

Original Equipment Manufacturers:

- Navistar® International® truck
- IC[™] bus since 2017.

Issue Summary

Symptom:

Vibration

Root Cause:

• Vibration is **not** typically caused by the engine

Resolution

Re-direct incident to Navistar® first by opening a case file in their system about this issue.

Service Instructions

Navistar® recommends opening a case file in their system to start troubleshooting any vibration issues first and once data is collected, Navistar® will escalate to Cummins Inc. if needed.

Document History

Date	Details
2023-3-17	Module Created

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