

## **SSM 51498**

### **2023 F-Super Duty – Pro Power Onboard - Pop Up Message Present With The Close Soft Button Inoperative**

Some 2023 F-Super Duty vehicles equipped with Pro Power Onboard may exhibit a pop up message Pro Power Onboard Turned Off on the center display screen. This occurs when wattage thresholds are exceeded. The message can not be cleared using the close soft button (reset button works after load disconnected). This may be due to the APIM software. Replacement or reprogramming of the APIM may not resolve this condition. Engineering is currently working on a solution and will be released via over the air (OTA) software update expected in Q2 2023. Customers that have experienced this concern should verify automatic updates are enabled and that the vehicle has been run long enough to receive updates via OTA. Monitor OASIS for additional information.