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| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers | FROM: Anthony Washington, Department Manager, Regulations and Certifications |
| Re: Recall Campaign Launch Notification Model - Sprinter Model Years 2022 Swivel Seat Wire Harness Routing | DATE: March, 2023 |



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



| | | |
|---|---|---|
| Campaign No. : | Campaign Desc. : | Swivel Seat Wire Harness Routing |
| 2023030003 | VS30DRESIT | |
| <p>This is to notify you of the Recall Campaign Launch to reroute the swivel seat wire harness on approximately 350 MY 2022 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers.</p> <p>All affected VINs will be flagged "OPEN" in VMI and CANNOT BE SOLD until the recall has been remedied.</p> | | |
| Background | | |
| Issue | <p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that on certain Sprinter (907 platform) vehicles equipped with electrically adjustable front swivel-seats, the electrical wiring harness might become damaged over time when a front swivel seat is adjusted. In the event of a damaged wiring harness, it cannot be ruled out that the function of the side airbag installed in the seat back might be impaired. This could increase the risk of injury.</p> | |
| What We're Doing | <p>MBUSA will conduct a voluntary recall. As a precautionary measure, an authorized Mercedes-Benz dealership will inspect the installation of the wiring harness and will attach it properly.</p> | |
| Remedy | Remedy is available | |
| Vehicles Affected | | |
| Vehicle Model Year(s) | 2022 | |
| Vehicle Model | Sprinter | |
| Vehicle Populations | | |
| Population | 350 | |
| Dealer Inventory | 0 | |
| <p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p> | | |
| Next Steps/Notes | | |
| Customer Notification Timeline | An owner notification letter to be mailed at the end of March, 2023 | |
| AOMS/SOMS | AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP. | |
| Rental Fleet Partners | This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer. | |
| <p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p> | | |





Campaign No. 2023030003, March, 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 Sprinter, Model Year 2022
Swivel Seat Wire Harness Routing**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that on certain Sprinter (907 platform) vehicles equipped with electrically adjustable front swivel-seats, the electrical wiring harness might become damaged over time when a front swivel seat is adjusted. In the event of a damaged wiring harness, it cannot be ruled out that the function of the side airbag installed in the seat back might be impaired. This could increase the risk of injury.

MBUSA will conduct a voluntary recall. As a precautionary measure, an authorized Mercedes-Benz dealership will inspect the installation of the wiring harness and will attach it properly.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **350** vehicles are involved.

Order No. V-RC-2023030003 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Model 907
with code SF1 (Driver's seat electrically adjustable)
with code SR8 (Swivel base for driver' seat)

Model 907
with code SF2 (Electrically adjustable co-driver's seat)
with code SR9 (Swivel base for co-driver' seat)

Operation no. of the operation texts or standard texts and flat rates

| Category | Op. no. | Operation text | Time | Damage Code | Code |
|----------|---------|--|-------|-------------|------------|
| L | 12 1601 | Operations: Check line installation of rotating seats | 0.1hr | 54 918 10 | VS30DRESIT |
| L | 12 1602 | Operations: Modify line installation of a rotating seat (after check) | 0.1hr | 54 918 10 | VS30DRESIT |
| L | 12 1603 | Operations: Modify line installation of 2 rotating seats (after check) | 0.1hr | 54 918 10 | VS30DRESIT |





D91.29-A012-79

Shown on driver's seat with code SF1 (Electrically adjustable driver's seat) and code SR8 (Driver's seat rotating frame)

- | | | | |
|---|----------------|---|------------------------------|
| 1 | Wiring harness | 3 | Cable tie with fir tree clip |
| 2 | Rotating seat | 4 | Cable tie |

If rotating seats are installed on the driver and passenger side, then the line installation of both rotating seats must be checked and adapted, if necessary.

| | | | |
|--|---|---|----------------------|
|  Warning | Risk of injury during testing and repair operations related to pyrotechnical components | Do not expose pyrotechnical component parts to temperatures above 100 °C or 212 °F. Disconnect current supply when working on such component parts. | AS91.00-Z-0008-01A |
| Notice | Information on preventing damage to electronic components due to electrostatic discharge | | AH54.00-P-0001-01A |
| Notice | Notes on carrying out repair work in the vehicle interior | | AH68.00-D-0001-01KOS |
| | Information, assessment and legal requirements when working with, handling and storing pyrotechnical components | | AH91.00-Z-0000-10A |
|  | Check | | |
| 1 | Check whether vehicle is affected by measure | | |

| | | | |
|--------------------------------|---|--|--|
| 2 | Check wiring harness (1) on rotating seat (2). | <p>i</p> <p>To do so, move rotating seat (2) down completely using electrical seat adjustment, and check whether there is sufficient space between wiring harness (1) and rotating seat console, or whether actuator motor of electrical seat adjustment CANNOT touch wiring harness (1).</p> <p>Check wiring harness (1) for damage.</p> <p>i</p> <p>If rotating seats (2) are installed on the driver's side and front passenger side, then the wiring harnesses (1) of both rotating seats (2) must be checked and adapted if necessary.</p> <p>If actuator motor of electrical seat adjustment touches wiring harness (1) (see picture) or wiring harness (1) is damaged:</p> <p style="text-align: center;">↓</p> <p>Repair wiring harness and continue with next operation step.</p> <p>If wiring harness (1) does not touch actuator motor of electrical seat adjustment and wiring harness (1) is not damaged:</p> <p style="text-align: center;">↓</p> <p>end the measure.</p> | |
| Adapt line installation | | | |
| 3 | Adjust rotating seat (2) until wiring harness (1) is accessible. | | |
| 4 | Subsequently modify mount of wiring harness (1) at rotating seat (2). | <p>i</p> <p>To do so, remove cable tie with fir tree clip (2) from rotating seat console and fasten wiring harness (1) next to original position on rotating seat console with a new cable tie (4). See figure.</p> <p>The old cable tie with the fir tree clip (2) can remain on the wiring harness (1).</p> | |

Parts ordering note

| Part no. | Designation | Quantity |
|-----------------|-------------|-----------|
| A 000 995 90 06 | Cable tie | As Needed |