



Service Bulletin


Bulletin No.: 23-NA-059

Date: April, 2023

TECHNICAL

Subject: Gap at Door Armrest Decorative Trim to the Armrest/Door Switch

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2019	2021			All	All
	Silverado 2500HD/3500HD						
	Silverado 1500	2023	2023				
	Silverado 2500HD/3500HD	2022	2023				
	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y)	2022	2022				
GMC	Sierra 1500	2019	2021			All	All
	Sierra 2500HD/3500HD						
	Sierra 1500	2023	2023				
	Sierra 2500HD/3500HD	2022	2023				
	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9)	2022	2022				

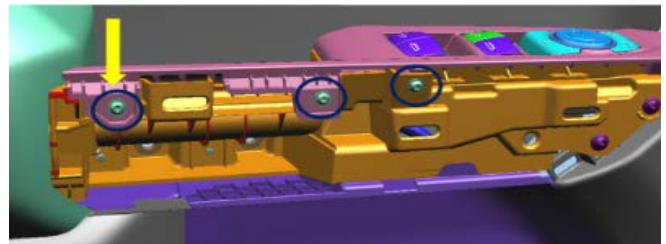
Involved Region or Country	North America
Condition	 <p data-bbox="1419 779 1482 800">6307050</p> <p data-bbox="540 810 1398 858">Some customers may comment on a gap at the door armrest decorative trim to the armrest/door switch.</p>
Cause	The cause of the condition may be due to poor positioning.
Correction	<p data-bbox="540 911 1455 961">Remove trim and loosen door switch from the door panel and re-tighten the switch while holding the switch in the proper position.</p> <p data-bbox="540 968 1162 993">When the trim is reinstalled the gap should be 1 mm or less.</p>

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, complete the following:

1. Remove the affected side door arm rest cover. Refer to the appropriate front or rear, *Side Door Armrest Cover Trim Replacement* in SI.



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2. Loosen the three screws that secure the switch bezel to the effected door panel carrier. Refer to the proper *Front/Rear Side Door Window Switch Replacement* in Si.



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- Retighten the screws to (2.5Nm / 22Lb-In) starting from the front to the back. As you're tightening, push down on the switch bezel so that the switch bezel makes hard contact to the door panel carrier as in this photo.

Note: When the trim is reinstalled the gap should be 1 mm or less.

- Reinstall the side door arm rest cover. Refer to the appropriate front or rear, *Side Door Armrest Cover Trim Replacement* in SI, and verify condition is corrected.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.



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Labor Operation	Description	Labor Time
*1086628	Door Armrest Trim Finesse	0.6 hr
Add	Each Additional Door	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released March 31, 2023

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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