Preliminary Information

PIT5991 Rearview Camera Intermittent in Low Light Conditions

Proactive

Models

Brand:	Model:	Model Years:	VIN: from	to	Engine:	Transmissions:
Bright Drop	600eLCV	2023	All	All	All	All
Buick	Envista	2023	All	All	All	All
Chevrolet	Colorado	2023	All	All	All	All
Chevrolet	Malibu	2023	All	All	All	All
Chevrolet	Seeker	2023	All	All	All	All
Chevrolet	Silverado	2023	All	All	All	All
GMC	Canyon	2023	All	All	All	All
GMC	Sierra	2023	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Europe, Middle East, Israel, Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Cadillac Korea (South Korea), Thailand (ASEAN), Australia/New Zealand, Other Africa
Additional Options (RPO)	IOS, IOU, IOT, IOK with UVB
Condition	Some customers may comment that when attempting to reverse, the system displays a black screen with an error code while the vehicle is transitioning from light to dark conditions. The infotainment system resets the camera within 1-2 seconds and the rear-view image is again displayed.
Cause	At this time, the cause is unknown and being investigated.

Correction:

Engineering is working on identifying the cause and is working on a remedy for this condition.

Do not replace any parts for this concern.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3487778	Rearview Camera Intermittent in Low Light Conditions	.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	03/10/2023 - Created On.