



Bulletin No.: PIP5825

Published date: N/A

Preliminary Information

PIP5825 Transfer Case Instruction

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado MD 4500 5500 6500	2019 - 2022	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	NQF
Condition	A vehicle may come in with a transfer case concern.
Cause	Possible Internal transfer case concern.

Correction:

If you have a possible noise or shift concern with the transfer case,

Dealers need to disassemble to the point of failure and then do a cost comparison to determine repair VS. replacement.

Note : This Transfer case is serviceable, unless it is determined the case halves are damaged.

Special tools are available through the GM tool loaner program to complete the necessary Transfer case repairs.

Please contact your GM M/D Service Operations Manager with any labor operation questions.

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8421162	Transfer Case Overhaul	Straight Time

Version History

Version	1
Modified	10/20/2021 - Created on.



GENERAL MOTORS