



Service Information

Offboard Diagnostic Information System Service (ODIS Service) Number: VOS-23-07

Subject: P0F4800: Certification Test Group/Engine Family Number Not Programmed or Incompatible Hotfix Instructions Date: April 5, 2023

Supersedes VOS-23-06 to reflect new diagnostic content

Important:

We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.

1.0 – Introduction

The hotfix applies to 3H Arteon, CG/CD Golf and CL Taos after an ECM replacement.

- Only for the Taos, manually select and build the Taos as a 3H Arteon.
- Perform the test - Control module startup.
- Go to > Special Functions > Software version management > Control module startup > Option (2) > Put control module into operation (flash + FOD/SWaP + SWK).
- Exit GFF after test is successfully completed.
- Then perform a vehicle system test and clear P0F4800 passive/sporadic fault.
- For the Taos build the vehicle normally as a Taos to scan and clear fault.

!! The Hotfix must be removed after performing the diagnostic procedure. !!

2.0 – Prerequisite

ODIS Service **Diagnostic Content version 2.47.9** must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to: **Info > Versions**.

3.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and logon to **vwhub.com > ServiceNet**.
2. Navigate through **Vehicle Diagnostics > Offboard Diagnostic Information System Service > Hotfixes/software**.
3. Click the **P0F4800: Certification Test Group/Engine Family Number Not Programmed or Incompatible Hotfix.zip** file and **Save** it to your Windows desktop.
4. Close your browser.

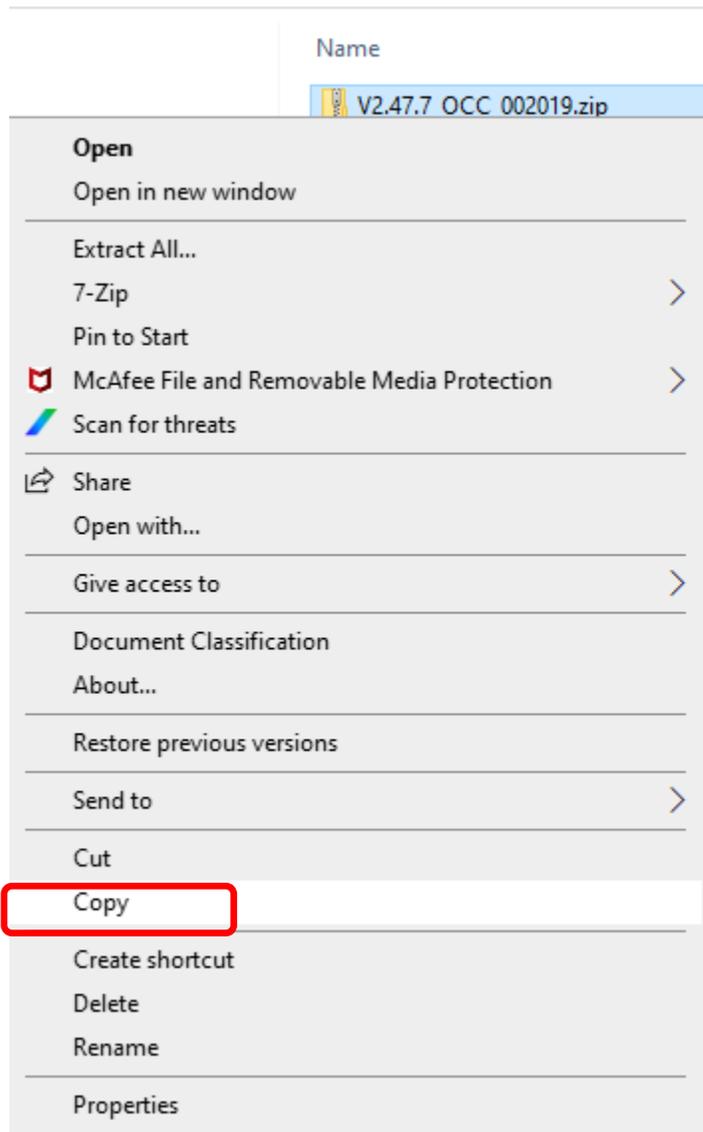
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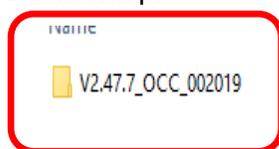
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Browse to the desktop and double-click the **P0F4800: Certification Test Group/Engine Family Number Not Programmed or Incompatible Hotfix.zip** file to open it.

5. Right click the file (example only) name and select **Copy**:



6. Right click anywhere on the Windows desktop and select **Paste**. This file icon (example) must appear on the desktop:



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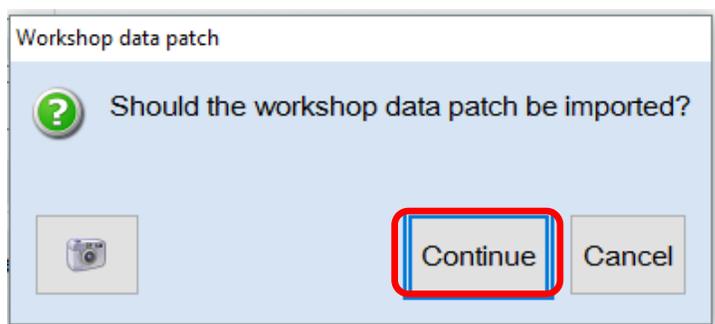
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4.0 – Install Hotfix into ODIS Service

1. Open ODIS Service (“Run as Administrator”)
2. Expand the **Data** submenu and click **Download** (under **Hotfix**):



3. Click **Continue**:

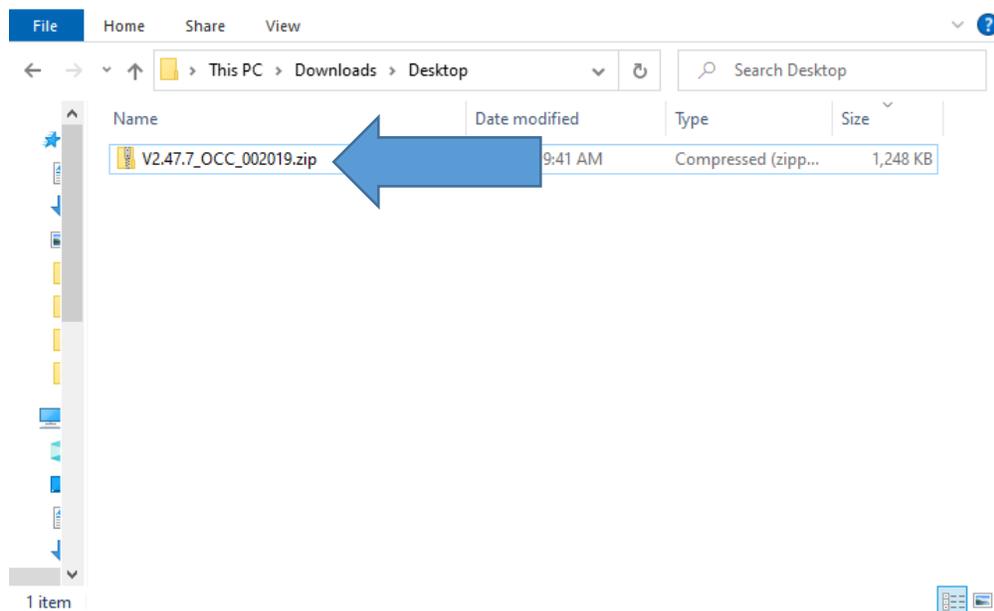


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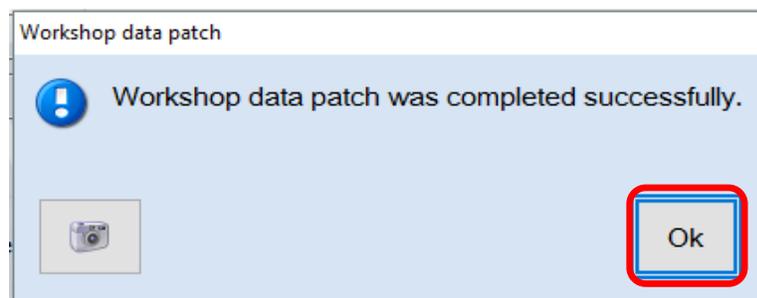


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4. A Directory Selection window will appear. Browse to and **highlight the Hotfix file**, then click **Select Folder**:



5. Click **OK**:



6. Perform the diagnostic procedure.

Important:

The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.

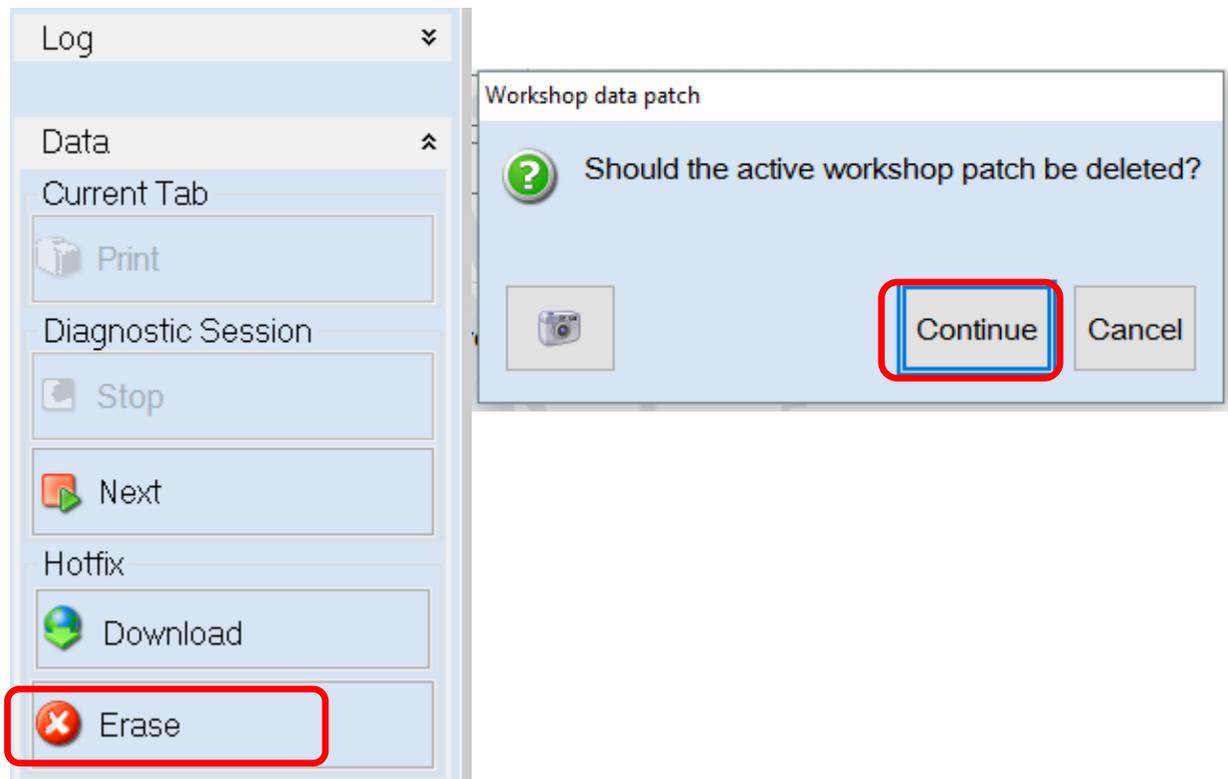
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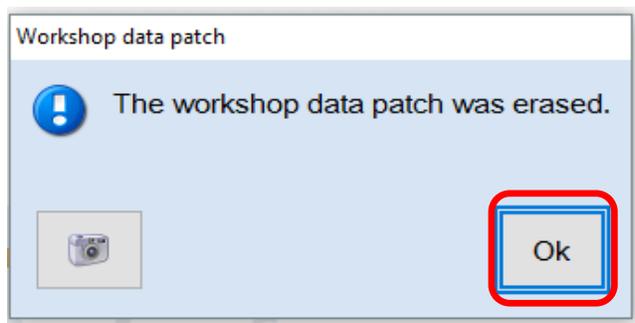
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5.0 – Uninstall the Hotfix from ODIS Service

1. Select **Erase** (under Hotfix), then **Continue**:



2. Click **OK** and close ODIS Service:



Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email softwaresupport@vw.com with any questions or concerns.