

Service Update

N232397530 SBZA Modules Installed on Wrong Side of Rear Bumper



Release Date: April 2023

Revision: 00

Attention: This service update involves vehicles in dealer inventory only and will expire April 30, 2024.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Silverado 1500	2023	2023		
GMC	Sierra 1500	2023	2023		

This service update should be performed on vehicles in dealer inventory only. Involved vehicles are marked “Open” on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	On certain 2023 model year Chevrolet Silverado 1500 and GMC Sierra 1500 vehicles, the side blind zone alert (SBZA) modules may have been installed on the wrong side of the rear bumper.
Correction	Dealers are to ensure the modules are in the correct location.

Parts

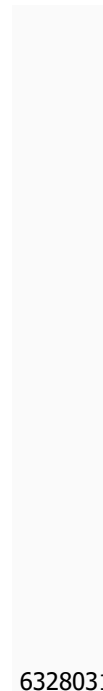
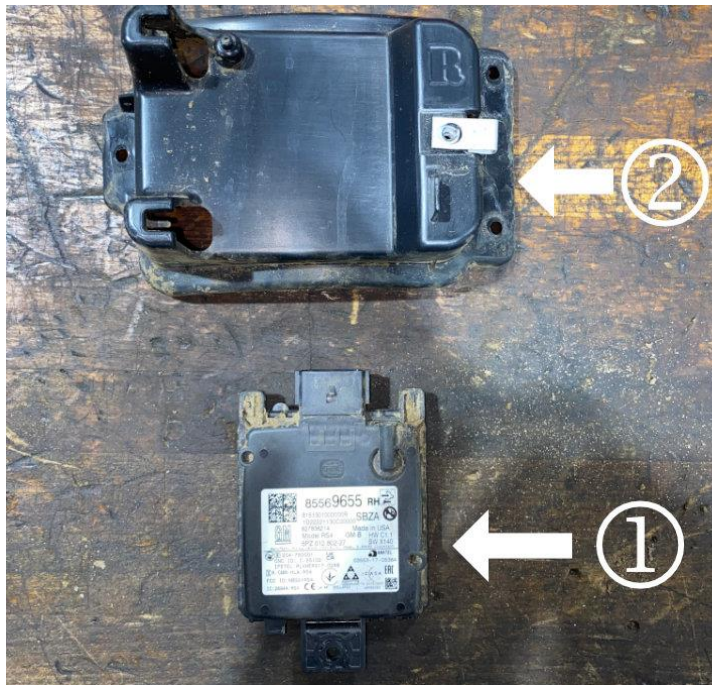
No parts are required.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106791	Ensure modules are in the correct location	0.4	ZFAT	N/A

Service Procedure

- Remove both the left and right-side Obstacle Detection Control Modules. Refer to *Side Obstacle Detection Control Module Replacement (ULV)* in SI.



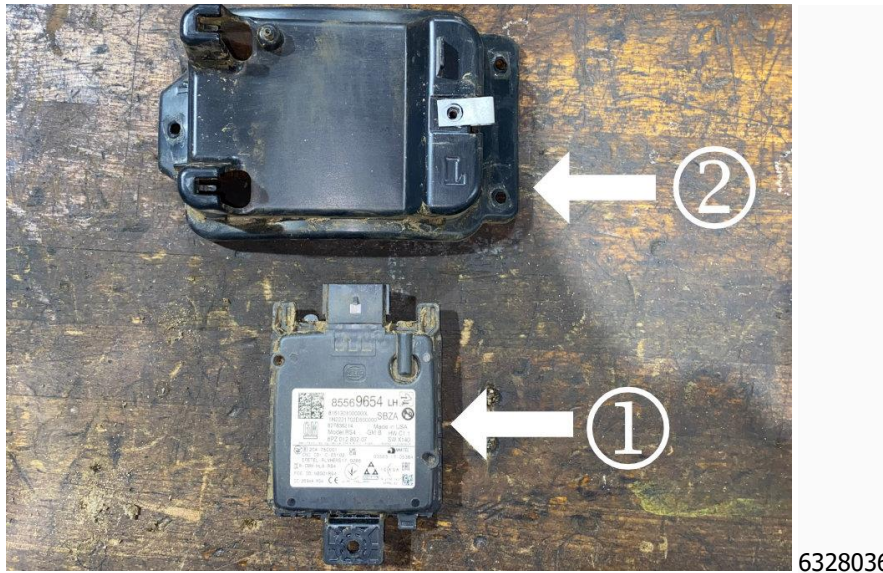
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Note: The label on the module has “RH” listed after the part number to indicate it is the RH Side Obstacle Detection Control Module. The bracket has an “R” molded into the part to indicate it is the R bracket.

- Verify the RH Side Obstacle Detection Control Module (1) is installed in the R bracket (2).
- Install the RH Side Obstacle Detection Control Module (1) and R bracket (2) onto the passenger’s side of the vehicle. Refer to *Side Obstacle Detection Control Module Replacement (ULV)* in SI.

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Note: The label on the module has “LH” listed after the part number to indicate it is the LH Side Obstacle Detection Control Module. The bracket has an “L” molded into the part to indicate it is the L bracket.

4. Verify the LH Side Obstacle Detection Control Module (1) is installed in the L bracket (2).
5. Install the LH Side Obstacle Detection Control Module (1) and L bracket (2) onto the driver’s side of the vehicle. Refer to *Side Obstacle Detection Control Module Replacement (ULV)* in SI.

Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than April 30, 2024.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6538
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 20, 2023

Subject: N232397530 - Service Update
SBZA Modules Installed on Wrong Side of Rear Bumper

Models: 2023 Chevrolet Silverado 1500
2023 GMC Sierra 1500

To: Select General Motors Dealers

General Motors is releasing Service Update N232397530 today. The total number of U.S. vehicles involved is 5. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated April 20, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS