



# Technical Journal

TITLE:

**SiriusXM Radio inop or No Sound on SAT Source**

<b>REF NO:</b> TJ 34021.1.1	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2018-08-08	<b>STATUS DATE:</b> 2018-09-18
<b>FUNC GROUP:</b> 3900	<b>FUNC DESC:</b> Media, navigation and communication	Page 1 of 4	

“Right first time in Time”

## Attachment

File Name	File Size
TJ 34021_1.jpg	0.5346 MB
TJ 34021_3.jpg	0.0686 MB
TJ34021_2.jpg	0.0557 MB

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2012-2016		-	0-0
134							2011-2018		-	0-0
136							2012-2016		-	0-0
137							2016-2018		-	0-0
138							2016-2018		-	0-0
155							2015-2018		-	0-0
156							2010-2017		-	0-0

## CSC Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work

## VST Operation Number



## **DTC** Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## **Text**

### **DESCRIPTION:**

RDAR = Remote Digital Audio Receiver

The customer may report no sound on the Satellite Radio source or that Sat radio is inoperative on any channel.

If a new or known good RDAR unit is plugged in, it will work normally. However, after mounting the unit, it may become inoperative immediately or after a period of time (several days or weeks).

### **SERVICE:**

Check the length of the RDAR mounting screws. If too long a screw is used in the mounting hole closest to connector "A" on the RDAR, it can make contact with and damage one of the internal capacitors (see attached photo TJ 34021\_1.jpg).

The screws should be no larger than M5x8mm in order to avoid interference with the internal components of the RDAR - TJ34021\_2.jpg, TJ 34021\_3.jpg

### **VEHICLE REPORT:**

Not Required

**To view TJ attachment continue to next page. This TJ has one attachment.**



