



Volvo Car USA LLC

Technical Journal

Technical Journal Title Call button in the OHC might not be lit		Ref. No. TJ 36447.2.0	
Issuer (Dept.) Technical Service		Issue Date 3/13/23	Status Date 3/20/23
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 2	

RRows beginning with * are modified

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DESCRIPTION:

*Updated *Vehicle Type* and postponed solution date.

If the On Call / “Connect” / “Talk Bubble” button on the Overhead Console is not lighting up, please see the information listed in the Service section.

OHC = Over Head Console

CSC Customer Symptom Codes

Code	Description
JG	Volvo On Call/Other Volvo On Call problems

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202222-999952
225							2023-9999		-	202222-999952
227							2023-9999		-	202222-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202222-999952
536							2021-9999		-	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

The described symptom does not affect the performance of the vehicle's connectivity functions. The symptom appears intermittently.

A solution for this issue will be available in 2023 Q2.

Please do not exchange any parts due to this issue. This is a software related issue and will not be solved by a parts exchange.

VEHICLE REPORT:

N/A