

SSM 51566

Ford

2023 F-Super Duty (P708) (FH)

2023 F-Super Duty - Trailer Optimized Routing Feature/Naming Keyboards Not Recognized When Active Trailer Is Selected

Some 2023 F-Super Duty vehicles may exhibit the trailer optimized routing feature, active trailer name keyboard, or trailer maintenance keyboard not available when an active trailer profile is utilized. This may be due to the accessory protocol interface module (APIM) software. Replacement or reprogramming of the APIM may not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via an over the air (OTA) software update expected in Q2 2023. Customers that have experienced this concern should verify automatic updates are enabled and that the vehicle has been run long enough to receive updates via OTA. Monitor OASIS for additional information.