

SSM 51568

Ford

2021-2023 Mustang Mach-E (CX727N) (GW)

2021-2023 Mustang Mach-E - False Alarm Activation And/Or Warning Message In The FordPass Application - Built On Or Before 16-Feb-2023

Some 2021-2023 Mustang Mach-E vehicles built on or before 16-Feb-2023 may exhibit a false alarm activation and/or warning message in the FordPass application when the doors are locked. This may be due to the software in the door latch control module E (DCME), door latch control module F (DCMF), door latch control module G (DCMG) and/or door latch control module H (DCMH). To correct the condition, download and run the door control module software update application for each module one at a time using the Ford Diagnosis and Repair System (FDRS). For claiming, use causal part 58219A65 and applicable labor times in Section 10 of the Service Labor Time Standards (SLTS) Manual.