



Warranty Information

Policies and Procedures Bulletin

Number: VWP-23-04

Subject: Atlas Carbon Canister Limited Warranty Extension

Date: Apr. 20, 2023

Questions - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Atlas Carbon Canister Limited Warranty Extension

Volkswagen has extended the Warranty coverage for the Carbon Canister to 15 years or 150,000 miles, whichever occurs first, from the vehicle's original in-service date, for certain 2018-2023 Model Year Atlas and Atlas Cross Sport Volkswagen vehicles.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

What is Covered

During the time/mileage period specified above, an authorized Volkswagen dealer will replace the Carbon Canister at no cost to the owner if diagnosis confirms the Carbon Canister has failed from a Warranty defect.

The Malfunction Indicator Light (MIL) on the instrument cluster may illuminate and possible fault codes may be caused by this condition.

If diagnosis reveals that the vehicle has an unrelated issue(s), diagnosis and any necessary repairs to correct such issue(s) will not be covered under this warranty extension.

Transferability

This warranty extension is fully transferable to subsequent owners.

Additional information

This warranty extension does not cover damage or malfunctions caused by outside influence, such as an accident, or vehicle misuse or neglect, nor does it cover repairs that are necessary for proper diagnosis of these conditions or that are required to bring the vehicle up to factory specifications.

Vehicle Eligibility

To determine if a vehicle is eligible for the Carbon Canister Limited Warranty Extension, the "Warranty" section of the "Vehicle Data" screen will show Warranty Key "U59 Carbon Canister Warr. Ext. 15/150" indicating this vehicle is eligible for this Warranty Extension.



Warranty Information

SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Carbon Canister Limited Warranty Extension.

SAGA Claiming Procedures	
Claim Type	110
Service Number	2025
Damage Code	0010
Vendor Codes	Identified on the Part

Document Revision Table	
Publish Date	Reason For Update
04/20/2023	Original Publication