



64 Rear window reverses direction at upper stop. DTC: B148754 stored in door module
64 23 89 2070094/1 April 20, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 allroad, A4, and S4	2021 – 2024	All	Not Applicable

Condition

Customer states:

One or both rear windows cannot be closed using the one-touch feature. The window reverses direction immediately when the upper stop is reached.

Workshop findings:

The following DTC may be stored intermittently in the left and/or right rear door module J388 or J389 (diagnostic address 00BB or 00BC):

DTC B14874B: Motor for window regulator excess temperature.

Technical Background

Software issue within the door module.

Production Solution

Not Applicable

Service



Note: This TSB does not relate to situations where **B148754 Motor for window regulator no basic setting (Static)** is stored upon initial scan of the vehicle. For these concerns repair as needed.

In cases where DTC **B14874B** is stored in the left and/or right rear door modules, carry out a 30 power reset of the door module using the steps below.

- Reset the two rear door modules by removing fuses 7 and 11 in fuse carrier C (black).
- Wait 2 minutes, then reinsert the fuses.
- If the basic settings were lost within the door module(s) reset the basic settings using the shop tester or by pulling the window regulator switches upwards for approximately 2 seconds after closing the windows manually.

Technical Service Bulletin



- Clear all faults and re-evaluate.

Warranty

Claim Type:	110 Up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6438		
Damage Code:	0040		
Labor Operations:	Reset door module	6438 4199	20 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 100 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2070094/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

All part and service references provided in this TSB (**2070094**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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