



# Account Team Coverage

<b>ATC Number:</b> atc2599	<b>Revision:</b> A	<b>Released Date:</b> 13-Apr-2023
<b>L9 2017 Viscous Damper Upfit ATC for Miami Dade</b>		<b>Expiration Date (U.S. and Canada):</b> 22-Sep-2023
		<b>Expiration Date (International):</b> 22-Sep-2023

## Attention

- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

**This is to revise and replace ATC 2599, dated 22-Sep-2022. This revision is to:**

- 1. Update the Description, and**
- 2. update the Action, and**
- 3. update the SRT list.**

**If additional information is required, please contact your Cummins Warranty Operations Group Leader.**

## Description

This ATC is being issued to address the backside idler bracket failures in certain L9 CM2350 116B or L9 CM2450 L126B engines in refuse truck applications for Miami Dade. This ATC authorizes certified repair locations to remove the rubber damper and install a viscous damper.

## Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

**Note :** The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Please remove the rubber damper and discard. Install a viscous damper. Please refer to Procedure 001-052 Vibration Damper, Viscous in the appropriate Service Manual.

## Material Disposition

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Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

## Reimbursements

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### Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
391411800	5	SCR,CAP
396701400	1	DMP,VIB
526816800	1	PUL,CRS

**Note :** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

**Note :** All SRTs are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

### Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
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### Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

### Other Claimables

Consumables are covered under this field action.

**Note :** Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed in Other Claimables. Please consolidate all consumables and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

## Claim Instructions

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For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	27
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WBEDVN

## Attachments

Click here to see atc2599\_esn-list-a.xlsx

(/service/english/attachments/atc2599\_esn-list-a.xlsx)

Engine Family	Fuel System
	CM2150 AN
Design Application	Market Application
Automotive	Automotive

## Document History

Date	Details
	Document Created; 22-Sep-2022
	Update the Description, update the Action, update the SRT list; 13-Apr-2023

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**Last Modified: 13-Apr-2023**

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