

Model Series 223: Foldable Head Restraint With Play Or Noise

Topic number	LI91.16-P-076098
Version	1
Function group	91.16 - Head restraints
Date	4/4/23
Validity	Model series 223 with code 452 (Seat on front passenger side electrically adjustable from the rear) OR code P07 (Chauffeur Package)
	Production period July 2022 - December 2022
Reason for change	

Complaint

When driving on a rough road, there may be noises from the foldable head restraints of the front seats.

The noise is not present at the limit stops (head restraint entirely retracted or entirely extended).

Attachments	
File	Description
Headrest NOK.MOV	
Headrest OK.MOV	

Cause

The head restraint has increased play between the worm and the gearwheel in the head restraint mechanics.

Remedy

Check play/noise (see video attachment, headrest OK/headrest not OK).

Please exchange the head restraint in the event of a not OK result.

Symptoms
Body > Seat > Noises > Cracking
Body > Seat > Noises > Metallic noise
Body > Seat > Noises > Whirring

Operation numbers/damage codes

XENTRY TIPS

Op. no.	Operation text	Time	Damage code	Note
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