



INFINITI

TECHNICAL SERVICE BULLETIN

Classification: AN23-003	Reference: ITB23-015	Date: April 6, 2023
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DTC B2E1B-06 (AUTOMATIC ECALL) STORED AS CURRENT IN IVC

APPLIED VEHICLES:

- 2020-2023 Q50 (V37)
- 2020-2022 Q60 (CV37)
- 2020-2023 QX50 (J55)
- 2022-2023 QX55 (FJ55)
- 2022-2023 QX60 (L51)
- 2020-2023 QX80 (Z62)

SERVICE INFORMATION

The **APPLIED VEHICLES** that come equipped with a factory installed SOS switch, located near the overhead map lamp, also come equipped with a wireless communication device called a Telematics Communication Unit (TCU). With an active NissanConnect® Services subscription, the TCU communicates with the Nissan Data Center to provide various security and convenience services.

1. When diagnosing DTC B2E1B-06 (AUTOMATIC ECALL) on an **APPLIED VEHICLE**:
 - If DTC B2E1B-06 is not “CRNT” in the **IVC**, **DO NOT** replace the TCU. Erase the DTC. No further steps are needed.
 - If DTC B2E1B-06 is “CRNT” in the **IVC**, replace the TCU.
 - Refer to the ESM: **REPAIR > DRIVER INFORMATION & MULTIMEDIA > AUDIO, VISUAL & NAVIGATION SYSTEM > REMOVAL AND INSTALLATION > TCU**

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 6, 2023	ITB23-015	Original bulletin published

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.