



Service Bulletin

Bulletin No.: 23-NA-077

Date: April, 2023

TECHNICAL

Subject: Universal Garage Door Remote will not Program Correctly

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Corvette	2021	2023	—	—	—	—

Involved Region or Country	North America, Europe, Middle East, Israel, Japan, Thailand
Additional Options (RPOs)	Equipped with RPO UG1
Condition	Some customers may comment that the Universal Garage Door Opener will not train when correctly following the steps outlined in the Owner Manual.
Cause	The cause of the condition may be that the instructions differ from the Owner Manual.
Correction	<p>If you encounter a vehicle with the above concern, do not replace any parts. Instruct the customer to replace step #2 of the <i>Programming the Universal Remote System</i> in the Owner Manual from:</p> <ul style="list-style-type: none"> Press and release one of the three Universal Remote system buttons to be programmed. Press and hold the hand-held transmitter button. Do not release the hand-held transmitter button until the indicator light changes from a slow to a rapid flash or continuous light. Then release the hand-held transmitter button. <p>To:</p> <ul style="list-style-type: none"> At the same time, press and hold both the hand-held transmitter button and one of the three Universal Remote system buttons to be used to operate the garage door. Do not release either button until the indicator light changes from a slow to a rapid flash. <p>The customer can then resume the programming instructions at step #3 in the Owner Manual.</p>

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information:

Labor Operation	Description	Labor Time
3487808*	Universal Remote System Program Instruction Update	0.2 hr
*This is a unique Labor Operation for bulletin use only.		

Version	1
Modified	Released April 18, 2023

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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